

House Buying And Selling Survey

ONLINE Fieldwork : 20th December 2011 - 6th January 2012

Absolutes/col percents

Table 1

SUMMARY: Q1. Over the last 12 months have you tried to buy a home either successfully or unsuccessfully during any of the following time periods?

Base: All respondents

	Periods				
	Dec 2010 - Nov 2011	Sep 2011 - Nov 2011	Jun 2011 - Aug 2011	Mar 2011 - May 2011	Dec 2010 - Feb 2011
Unweighted base	4067	4067	4067	4067	4067
Weighted base	4067	4067	4067	4067	4067
I successfully bought a property	132 3%	45 1%	33 1%	41 1%	35 1%
I tried to buy a property but the purchase fell through	87 2%	47 1%	48 1%	33 1%	35 1%
I have not tried to buy a property	3881 95%	3975 98%	3986 98%	3993 98%	3997 98%

House Buying And Selling Survey

ONLINE Fieldwork : 20th December 2011 - 6th January 2012

Absolutes/col percents

Table 2

Q1a. Over the last 12 months have you tried to buy a home either successfully or unsuccessfully during the period Dec 2010 - Nov 2011?

Base: All respondents

	Gender			Age						Social Class				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Unweighted base	4067	1943	2124	404	649	850	736	649	779	1506	1064	552	945	1021	1091	1027	572	356
Weighted base	4067	1993	2074	488	651	773	691	610	854	1098	1179	854	935	1034	1073	1021	587	353
I successfully bought a property	132 3%	60 3%	72 3%	15 3%	58 9%	19 2%	11 2%	11 2%	18 2%	50 5%	39 3%	23 3%	20 2%	39 4%	24 2%	31 3%	24 4%	14 4%
I tried to buy a property but the purchase fell through	87 2%	50 3%	36 2%	18 4%	33 5%	20 3%	4 1%	4 1%	7 1%	40 4%	24 2%	12 1%	10 1%	34 3%	15 1%	25 2%	9 1%	5 1%
I have not tried to buy a property	3881 95%	1900 95%	1981 95%	460 94%	579 89%	739 96%	679 98%	595 98%	829 97%	1022 93%	1121 95%	827 97%	912 97%	973 94%	1036 97%	974 95%	560 95%	337 96%

House Buying And Selling Survey

ONLINE Fieldwork : 20th December 2011 - 6th January 2012

Absolutes/col percents

Table 2

Q1a. Over the last 12 months have you tried to buy a home either successfully or unsuccessfully during the period Dec 2010 - Nov 2011?

Base: All respondents

	Total	Region										
		Scot-land	North East	North West	Yorks & Humber	West Mids	Wales	East-ern	London	South East	South West	East Mids
Unweighted base	4067	356	181	482	364	379	200	383	509	512	372	329
Weighted base	4067	353	184	478	359	376	216	381	512	522	371	316
I successfully bought a property	132 3%	14 4%	5 3%	12 3%	13 4%	7 2%	8 4%	15 4%	23 4%	16 3%	16 4%	2 1%
I tried to buy a property but the purchase fell through	87 2%	5 1%	4 2%	12 3%	9 2%	8 2%	5 2%	4 1%	24 5%	10 2%	4 1%	4 1%
I have not tried to buy a property	3881 95%	337 96%	176 96%	459 96%	339 94%	363 96%	205 95%	363 95%	475 93%	499 96%	355 96%	310 98%

House Buying And Selling Survey

ONLINE Fieldwork : 20th December 2011 - 6th January 2012

Absolutes/col percents

Table 3

Q1a. Over the last 12 months have you tried to buy a home either successfully or unsuccessfully during the period September - November 2011?

Base: All respondents

	Gender			Age						Social Class				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Unweighted base	4067	1943	2124	404	649	850	736	649	779	1506	1064	552	945	1021	1091	1027	572	356
Weighted base	4067	1993	2074	488	651	773	691	610	854	1098	1179	854	935	1034	1073	1021	587	353
I successfully bought a property	45 1%	21 1%	25 1%	6 1%	16 3%	9 1%	2 *	5 1%	7 1%	14 1%	16 1%	4 1%	11 1%	15 1%	15 1%	11 1%	1 *	3 1%
I tried to buy a property but the purchase fell through	47 1%	28 1%	19 1%	10 2%	20 3%	6 1%	3 1%	2 *	5 1%	20 2%	15 1%	8 1%	4 *	17 2%	6 1%	17 2%	6 1%	1 *
I have not tried to buy a property	3975 98%	1944 98%	2030 98%	472 97%	614 94%	757 98%	686 99%	603 99%	842 99%	1064 97%	1149 97%	842 99%	921 98%	1002 97%	1052 98%	993 97%	579 99%	349 99%

House Buying And Selling Survey

ONLINE Fieldwork : 20th December 2011 - 6th January 2012

Absolutes/col percents

Table 3

Q1a. Over the last 12 months have you tried to buy a home either successfully or unsuccessfully during the period September - November 2011?

Base: All respondents

	Total	Region										
		Scot-land	North East	North West	Yorks & Humber	West Mids	Wales	East-ern	London	South East	South West	East Mids
Unweighted base	4067	356	181	482	364	379	200	383	509	512	372	329
Weighted base	4067	353	184	478	359	376	216	381	512	522	371	316
I successfully bought a property	45 1%	3 1%	3 2%	4 1%	4 1%	4 1%	- -	9 2%	9 2%	6 1%	1 *	2 1%
I tried to buy a property but the purchase fell through	47 1%	1 *	2 1%	9 2%	6 2%	4 1%	4 2%	2 *	12 2%	5 1%	2 1%	* *
I have not tried to buy a property	3975 98%	349 99%	179 97%	466 97%	348 97%	368 98%	212 98%	370 97%	491 96%	511 98%	368 99%	314 99%

House Buying And Selling Survey

ONLINE Fieldwork : 20th December 2011 - 6th January 2012

Absolutes/col percents

Table 4

Q1b. Over the last 12 months have you tried to buy a home either successfully or unsuccessfully during the period June - August 2011?

Base: All respondents

	Gender			Age						Social Class				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Unweighted base	4067	1943	2124	404	649	850	736	649	779	1506	1064	552	945	1021	1091	1027	572	356
Weighted base	4067	1993	2074	488	651	773	691	610	854	1098	1179	854	935	1034	1073	1021	587	353
I successfully bought a property	33 1%	9 *	23 1%	6 1%	14 2%	1 *	3 *	2 *	7 1%	16 1%	10 1%	3 *	3 *	7 1%	6 1%	7 1%	8 1%	4 1%
I tried to buy a property but the purchase fell through	48 1%	32 2%	16 1%	10 2%	21 3%	12 2%	2 *	1 *	1 *	23 2%	8 1%	9 1%	8 1%	19 2%	7 1%	11 1%	9 1%	3 1%
I have not tried to buy a property	3986 98%	1951 98%	2035 98%	472 97%	616 95%	760 98%	686 99%	607 99%	846 99%	1059 96%	1161 98%	842 99%	925 99%	1007 97%	1060 99%	1002 98%	570 97%	347 98%

House Buying And Selling Survey

ONLINE Fieldwork : 20th December 2011 - 6th January 2012

Absolutes/col percents

Table 4

Q1b. Over the last 12 months have you tried to buy a home either successfully or unsuccessfully during the period June - August 2011?

Base: All respondents

	Total	Region										
		Scot-land	North East	North West	Yorks & Humber	West Mids	Wales	East-ern	London	South East	South West	East Mids
Unweighted base	4067	356	181	482	364	379	200	383	509	512	372	329
Weighted base	4067	353	184	478	359	376	216	381	512	522	371	316
I successfully bought a property	33 1%	4 1%	- -	3 1%	4 1%	1 *	3 1%	4 1%	6 1%	1 *	6 1%	1 *
I tried to buy a property but the purchase fell through	48 1%	3 1%	1 *	9 2%	1 *	4 1%	5 2%	1 *	15 3%	4 1%	4 1%	2 1%
I have not tried to buy a property	3986 98%	347 98%	183 100%	466 97%	354 99%	371 99%	208 96%	376 99%	491 96%	516 99%	362 98%	313 99%

House Buying And Selling Survey

ONLINE Fieldwork : 20th December 2011 - 6th January 2012

Absolutes/col percents

Table 5

Q1c. Over the last 12 months have you tried to buy a home either successfully or unsuccessfully during the period March - May 2011?

Base: All respondents

	Gender			Age						Social Class				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Unweighted base	4067	1943	2124	404	649	850	736	649	779	1506	1064	552	945	1021	1091	1027	572	356
Weighted base	4067	1993	2074	488	651	773	691	610	854	1098	1179	854	935	1034	1073	1021	587	353
I successfully bought a property	41 1%	22 1%	19 1%	5 1%	24 4%	6 1%	2 *	3 1%	1 *	17 2%	11 1%	6 1%	6 1%	14 1%	2 *	9 1%	12 2%	2 1%
I tried to buy a property but the purchase fell through	33 1%	18 1%	16 1%	12 2%	8 1%	7 1%	2 *	3 *	2 *	16 1%	11 1%	2 *	3 *	14 1%	7 1%	11 1%	1 *	* *
I have not tried to buy a property	3993 98%	1954 98%	2039 98%	471 97%	619 95%	760 98%	688 99%	604 99%	852 100%	1064 97%	1157 98%	846 99%	926 99%	1006 97%	1064 99%	1000 98%	573 98%	350 99%

House Buying And Selling Survey

ONLINE Fieldwork : 20th December 2011 - 6th January 2012

Absolutes/col percents

Table 5

Q1c. Over the last 12 months have you tried to buy a home either successfully or unsuccessfully during the period March - May 2011?

Base: All respondents

	Total	Region										
		Scot-land	North East	North West	Yorks & Humber	West Mids	Wales	East-ern	London	South East	South West	East Mids
Unweighted base	4067	356	181	482	364	379	200	383	509	512	372	329
Weighted base	4067	353	184	478	359	376	216	381	512	522	371	316
I successfully bought a property	41 1%	2 1%	* *	5 1%	4 1%	1 *	5 2%	2 *	8 2%	6 1%	7 2%	- -
I tried to buy a property but the purchase fell through	33 1%	* *	* *	9 2%	1 *	5 1%	1 1%	1 *	9 2%	4 1%	- -	* *
I have not tried to buy a property	3993 98%	350 99%	183 100%	463 97%	353 99%	370 98%	209 97%	378 99%	494 97%	512 98%	364 98%	316 100%

House Buying And Selling Survey

ONLINE Fieldwork : 20th December 2011 - 6th January 2012

Absolutes/col percents

Table 6

Q1d. Over the last 12 months have you tried to buy a home either successfully or unsuccessfully during the period December 2010 - February 2011?

Base: All respondents

	Gender			Age						Social Class				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Unweighted base	4067	1943	2124	404	649	850	736	649	779	1506	1064	552	945	1021	1091	1027	572	356
Weighted base	4067	1993	2074	488	651	773	691	610	854	1098	1179	854	935	1034	1073	1021	587	353
I successfully bought a property	35 1%	18 1%	17 1%	5 1%	17 3%	3 *	5 1%	1 *	4 1%	14 1%	4 *	11 1%	6 1%	11 1%	7 1%	8 1%	5 1%	5 1%
I tried to buy a property but the purchase fell through	35 1%	22 1%	13 1%	13 3%	13 2%	6 1%	2 *	- -	1 *	13 1%	12 1%	3 *	7 1%	12 1%	6 1%	11 1%	2 *	3 1%
I have not tried to buy a property	3997 98%	1953 98%	2044 99%	471 96%	621 95%	764 99%	684 99%	609 100%	849 99%	1072 98%	1164 99%	839 98%	922 99%	1010 98%	1061 99%	1001 98%	580 99%	345 98%

House Buying And Selling Survey

ONLINE Fieldwork : 20th December 2011 - 6th January 2012

Absolutes/col percents

Table 6

Q1d. Over the last 12 months have you tried to buy a home either successfully or unsuccessfully during the period December 2010 - February 2011?

Base: All respondents

	Total	Region										
		Scot-land	North East	North West	Yorks & Humber	West Mids	Wales	East-ern	London	South East	South West	East Mids
Unweighted base	4067	356	181	482	364	379	200	383	509	512	372	329
Weighted base	4067	353	184	478	359	376	216	381	512	522	371	316
I successfully bought a property	35 1%	5 1%	2 1%	1 *	5 1%	3 1%	3 1%	3 1%	9 2%	3 1%	2 1%	- -
I tried to buy a property but the purchase fell through	35 1%	3 1%	1 *	8 2%	2 1%	4 1%	- -	* *	10 2%	2 *	2 1%	2 1%
I have not tried to buy a property	3997 98%	345 98%	181 98%	468 98%	352 98%	369 98%	213 99%	377 99%	493 96%	517 99%	367 99%	314 99%

House Buying And Selling Survey

ONLINE Fieldwork : 20th December 2011 - 6th January 2012

Absolutes/col percents

Table 12

Q3. Thinking about the last time your purchase of a property failed to go through, which of the following best describes who you were trying to buy from at the time?

Base: All who tried to buy a property but the sale fell through

	Gender			Age						Social Class				Region					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	
Unweighted base	96	50	46	19	33	25	5	6	8	56	21	8	11	43	18	26	5	4	
Weighted base	87	50	36	18	33	20	4	4	7	40	24	12	10	34	15	25	9	5	
A developer	15 17%	9 19%	5 15%	6 33%	6 18%	1 4%	2 55%	-	-	7 17%	7 30%	-	1 9%	5 16%	2 11%	7 29%	-	*	10%
A home-owner, who was in residence in the property	49 57%	25 50%	24 65%	6 36%	20 60%	12 61%	2 45%	3 78%	5 74%	29 71%	9 39%	6 52%	5 46%	21 63%	9 58%	12 49%	6 71%	1 21%	
A landlord, who was renting out the property to someone else	15 18%	10 20%	5 14%	4 22%	7 21%	4 22%	-	-	-	4 10%	4 16%	3 21%	5 45%	6 19%	2 16%	1 3%	3 29%	3 69%	
Other	8 9%	6 11%	2 5%	2 9%	* 1%	3 13%	-	1 22%	2 26%	1 2%	4 15%	3 27%	-	1 2%	2 15%	5 18%	-	-	

House Buying And Selling Survey

ONLINE Fieldwork : 20th December 2011 - 6th January 2012

Absolutes/col percents

Table 12

Q3. Thinking about the last time your purchase of a property failed to go through, which of the following best describes who you were trying to buy from at the time?

Base: All who tried to buy a property but the sale fell through

	Total	Region										
		Scot-land	North East	North West	Yorks & Humber	West Mids	Wales	East-ern	London	South East	South West	East Mids
Unweighted base	96	4	5	12	9	9	3	4	30	13	2	5
Weighted base	87	5	4	12	9	8	5	4	24	10	4	4
A developer	15 17%	* 10%	1 20%	5 41%	1 17%	1 17%	- -	- -	3 15%	2 20%	- -	* 9%
A home-owner, who was in residence in the property	49 57%	1 21%	2 45%	6 50%	4 49%	5 69%	2 49%	2 43%	17 71%	4 43%	4 100%	2 48%
A landlord, who was renting out the property to someone else	15 18%	3 69%	- -	- -	1 8%	1 14%	3 51%	- -	4 15%	3 30%	- -	1 35%
Other	8 9%	- -	1 34%	1 8%	2 26%	- -	- -	2 57%	- -	1 6%	- -	* 7%

House Buying And Selling Survey

ONLINE Fieldwork : 20th December 2011 - 6th January 2012

Absolutes/col percents

Table 13

Q4. What type of property were you trying to buy?**Base: All who tried to buy a property but the sale fell through**

	Gender			Age						Social Class				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Unweighted base	96	50	46	19	33	25	5	6	8	56	21	8	11	43	18	26	5	4
Weighted base	87	50	36	18	33	20	4	4	7	40	24	12	10	34	15	25	9	5
A new build (bought off spec/during construction/recently completed)	15 18%	13 27%	2 5%	3 15%	8 25%	3 15%	1 32%	-	-	5 13%	4 18%	3 21%	3 31%	4 13%	5 32%	3 12%	3 29%	* 10%
An inhabited property, already built	55 64%	25 50%	30 83%	7 41%	22 68%	14 69%	3 68%	3 78%	5 74%	33 83%	12 48%	6 47%	5 46%	24 70%	10 62%	14 55%	6 71%	2 48%
An uninhabited property, already built (e.g. an abandoned house bought at auction)	12 14%	10 19%	2 7%	5 29%	2 7%	2 10%	-	1 22%	2 26%	1 3%	7 28%	2 21%	2 18%	2 6%	* 3%	8 32%	-	2 41%
Other type of property	2 2%	1 3%	1 2%	1 4%	-	1 7%	-	-	-	-	1 3%	1 11%	-	2 6%	-	-	-	-
Don't know	2 2%	1 1%	1 3%	2 11%	-	-	-	-	-	1 2%	1 3%	-	1 5%	1 4%	1 3%	-	-	-

House Buying And Selling Survey

ONLINE Fieldwork : 20th December 2011 - 6th January 2012

Absolutes/col percents

Table 14

Q5. Which of the following contributed to your last failed property purchase?**Base: All who tried to buy a property but the sale fell through**

	Gender		Age						Social Class				Region					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Unweighted base	96	50	46	19	33	25	5	6	8	56	21	8	11	43	18	26	5	4
Weighted base	87	50	36	18	33	20	4	4	7	40	24	12	10	34	15	25	9	5
The seller couldn't secure mortgage finance in order to move on somewhere else	21 24%	8 16%	12 34%	6 31%	11 33%	1 5%	2 56%	1 14%	-	10 26%	5 21%	4 31%	1 14%	8 24%	3 17%	6 25%	4 43%	-
The seller pulled out for other reasons	17 20%	13 26%	4 12%	2 13%	7 21%	4 19%	-	2 47%	2 31%	9 23%	4 15%	3 22%	2 18%	6 17%	5 32%	4 15%	1 14%	2 41%
There was a problem found during the surveying process (e.g. survey turned up structural problems)	13 15%	5 10%	8 23%	2 13%	6 19%	4 21%	1 12%	-	-	5 13%	5 22%	-	3 27%	7 22%	1 9%	3 14%	-	1 28%
There was a problem with the surveyor (e.g. incompetence, didn't show up problems at first attempt)	13 15%	7 14%	6 16%	7 38%	5 15%	1 6%	-	-	-	3 8%	9 35%	-	1 13%	6 17%	1 8%	5 19%	-	1 28%
There was a problem with the people supplying the legal service/solicitor (e.g. incompetence, mistakes, took too long)	12 13%	6 13%	5 14%	2 10%	6 18%	1 7%	-	-	3 36%	4 10%	4 15%	3 21%	1 13%	7 22%	2 12%	-	3 29%	-
There was a problem found during the legal process (e.g. indemnities not offered, legal searches turned up problems)	11 12%	5 10%	5 15%	* 2%	5 17%	4 21%	-	-	1 9%	6 14%	2 10%	-	3 26%	5 14%	4 24%	1 6%	-	1 21%
I couldn't secure mortgage finance	9 11%	5 9%	4 12%	4 23%	1 2%	4 20%	1 11%	-	-	5 12%	1 6%	2 18%	1 6%	4 12%	2 14%	3 12%	-	-
There was a problem with the estate agent (e.g. incompetence, poor communication, delaying the sale, lying)	8 10%	3 6%	5 14%	1 8%	1 3%	3 13%	1 23%	-	2 30%	6 14%	2 10%	-	* 3%	8 25%	-	-	-	-

House Buying And Selling Survey

ONLINE Fieldwork : 20th December 2011 - 6th January 2012

Absolutes/col percents

Table 14

Q5. Which of the following contributed to your last failed property purchase?

Base: All who tried to buy a property but the sale fell through

	Gender			Age						Social Class				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Weighted base	87	50	36	18	33	20	4	4	7	40	24	12	10	34	15	25	9	5
There were sitting tenants who refused to move out	3 4%	2 3%	1 4%	2 10%	-	1 7%	-	-	-	* 1%	1 6%	-	1 13%	2 5%	1 9%	-	-	-
Other	14 16%	8 15%	6 17%	-	4 13%	4 21%	1 20%	2 38%	3 40%	8 21%	4 15%	1 8%	1 8%	4 13%	3 17%	6 23%	1 13%	* 10%
Don't know	3 4%	1 3%	2 6%	1 7%	2 5%	1 3%	-	-	-	1 4%	1 4%	-	1 11%	2 5%	1 7%	1 3%	-	-

House Buying And Selling Survey

ONLINE Fieldwork : 20th December 2011 - 6th January 2012

Absolutes/col percents

Table 14

Q5. Which of the following contributed to your last failed property purchase?**Base: All who tried to buy a property but the sale fell through**

	Total	Region										
		Scot-land	North East	North West	Yorks & Humber	West Mids	Wales	East-ern	London	South East	South West	East Mids
Unweighted base	96	4	5	12	9	9	3	4	30	13	2	5
Weighted base	87	5	4	12	9	8	5	4	24	10	4	4
The seller couldn't secure mortgage finance in order to move on somewhere else	21 24%	- -	1 20%	2 18%	3 36%	3 33%	- -	- -	7 30%	1 12%	4 100%	- -
The seller pulled out for other reasons	17 20%	2 41%	* 9%	1 10%	2 25%	1 13%	1 25%	2 46%	4 16%	2 19%	- -	2 58%
There was a problem found during the surveying process (e.g. survey turned up structural problems)	13 15%	1 28%	1 34%	2 18%	- -	- -	- -	- -	4 16%	3 35%	- -	1 35%
There was a problem with the surveyor (e.g. incompetence, didn't show up problems at first attempt)	13 15%	1 28%	- -	5 39%	- -	1 16%	- -	- -	6 24%	- -	- -	- -
There was a problem with the people supplying the legal service/solicitor (e.g. incompetence, mistakes, took too long)	12 13%	- -	- -	- -	- -	- -	3 51%	* 11%	6 23%	2 18%	- -	1 35%
There was a problem found during the legal process (e.g. indemnities not offered, legal searches turned up problems)	11 12%	1 21%	1 20%	- -	1 8%	1 16%	- -	1 19%	4 17%	1 7%	- -	2 42%
I couldn't secure mortgage finance	9 11%	- -	- -	1 12%	1 16%	2 27%	- -	- -	3 11%	1 15%	- -	- -
There was a problem with the estate agent (e.g. incompetence, poor communication, delaying the sale, lying)	8 10%	- -	- -	- -	- -	- -	- -	- -	5 20%	3 35%	- -	- -

House Buying And Selling Survey

ONLINE Fieldwork : 20th December 2011 - 6th January 2012

Absolutes/col percents

Table 14

Q5. Which of the following contributed to your last failed property purchase?

Base: All who tried to buy a property but the sale fell through

	Total	Region										
		Scot-land	North East	North West	Yorks & Humber	West Mids	Wales	East-ern	London	South East	South West	East Mids
Weighted base	87	5	4	12	9	8	5	4	24	10	4	4
There were sitting tenants who refused to move out	3 4%	-	-	-	-	-	-	-	*	1 15%	-	1 35%
Other	14 16%	* 10%	2 57%	2 14%	2 20%	1 17%	1 24%	1 35%	3 13%	1 12%	-	-
Don't know	3 4%	-	-	-	1 9%	1 14%	-	-	1 3%	1 10%	-	-