

Home Alone Survey

ONLINE Fieldwork : 18th - 20th November 2011

Absolutes/col percents

Table 1
Q1. Which of the following best describes how well you know your neighbours?
Base: All respondents

	Gender			Age						Social Class				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Unweighted base	2004	938	1066	194	338	413	360	318	381	705	495	320	484	496	523	519	298	168
Weighted base	2004	982	1022	240	320	381	341	301	421	541	581	421	461	509	529	503	289	174
I know most of my neighbours	761 38%	369 38%	392 38%	84 35%	88 27%	133 35%	122 36%	133 44%	201 48%	205 38%	224 39%	161 38%	170 37%	184 36%	225 43%	177 35%	111 38%	63 36%
I know one or two of my neighbours but I only know most of them by sight	732 37%	339 35%	393 38%	83 35%	149 46%	163 43%	133 39%	92 31%	112 27%	208 38%	202 35%	145 35%	178 39%	194 38%	177 33%	205 41%	95 33%	61 35%
I know all my neighbours	243 12%	131 13%	112 11%	8 3%	22 7%	32 9%	43 13%	57 19%	81 19%	78 14%	49 8%	65 15%	52 11%	44 9%	68 13%	67 13%	38 13%	26 15%
I would recognise my neighbours but I don't know them to speak to	139 7%	69 7%	70 7%	42 18%	38 12%	27 7%	15 5%	8 3%	9 2%	21 4%	57 10%	24 6%	37 8%	42 8%	27 5%	30 6%	30 10%	10 6%
I wouldn't recognise most of my neighbours	91 5%	53 5%	37 4%	12 5%	11 4%	21 6%	21 6%	9 3%	16 4%	19 4%	34 6%	22 5%	16 4%	29 6%	28 5%	17 3%	7 2%	10 6%
I wouldn't recognise any of my neighbours	19 1%	7 1%	12 1%	5 2%	7 2%	1 *	4 1%	- -	1 *	6 1%	8 1%	- -	5 1%	12 2%	1 *	4 1%	* *	1 1%
I don't have any neighbours	8 *	5 1%	3 *	2 1%	1 *	1 *	1 *	3 1%	1 *	2 *	2 *	3 1%	1 *	- -	* *	2 *	3 1%	2 1%
Don't know	12 1%	9 1%	3 *	5 2%	5 1%	2 1%	- -	- -	- -	3 1%	6 1%	- -	3 1%	4 1%	2 *	1 *	5 2%	- -

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Table 1

Q1. Which of the following best describes how well you know your neighbours?

Base: All respondents

	Q3. Who do you live with?							
	Total	Alone	NET: Family	My husband/ wife/ partner	My children	Other relatives	Friends	Other
Unweighted base	2004	343	1375	1257	638	236	68	29
Weighted base	2004	316	1349	1243	618	296	63	31
I know most of my neighbours	761 38%	114 36%	538 40%	496 40%	247 40%	103 35%	12 19%	10 32%
I know one or two of my neighbours but I only know most of them by sight	732 37%	120 38%	482 36%	435 35%	239 39%	121 41%	27 43%	6 21%
I know all my neighbours	243 12%	31 10%	187 14%	180 14%	73 12%	23 8%	4 6%	4 13%
I would recognise my neighbours but I don't know them to speak to	139 7%	25 8%	72 5%	63 5%	28 5%	30 10%	7 11%	6 19%
I wouldn't recognise most of my neighbours	91 5%	21 7%	53 4%	52 4%	23 4%	12 4%	7 11%	- -
I wouldn't recognise any of my neighbours	19 1%	2 1%	11 1%	11 1%	6 1%	3 1%	5 8%	- -
I don't have any neighbours	8 *	2 1%	5 *	4 *	1 *	- -	- -	1 3%
Don't know	12 1%	1 *	2 *	2 *	1 *	4 1%	1 2%	4 13%

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Table 2

Q2. Which, if any, of the following are you concerned about this winter?**Base: All respondents**

	Gender			Age						Social Class				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Unweighted base	2004	938	1066	194	338	413	360	318	381	705	495	320	484	496	523	519	298	168
Weighted base	2004	982	1022	240	320	381	341	301	421	541	581	421	461	509	529	503	289	174
NET: Any concern	1491	680	811	170	246	265	256	238	315	387	429	314	361	386	379	381	210	135
	74 %	69%	79%	71%	77%	70%	75%	79%	75%	71%	74%	75%	78%	76%	72%	76%	73%	77%
Not being able to afford the heating bills	691	269	423	63	105	125	134	124	140	134	185	145	226	173	195	168	105	50
	35%	27%	41%	26%	33%	33%	39%	41%	33%	25%	32%	35%	49%	34%	37%	33%	36%	29%
My heating breaking down	665	295	370	54	104	124	108	117	157	176	209	121	159	188	159	180	85	53
	33%	30%	36%	22%	32%	33%	32%	39%	37%	33%	36%	29%	34%	37%	30%	36%	29%	30%
Being snowed in	628	235	393	83	118	89	96	89	152	168	197	129	134	155	131	185	81	76
	31%	24%	38%	34%	37%	24%	28%	30%	36%	31%	34%	31%	29%	30%	25%	37%	28%	44%
Suffering burst pipes	438	209	229	25	61	91	87	73	100	120	149	67	101	100	95	140	62	40
	22%	21%	22%	10%	19%	24%	26%	24%	24%	22%	26%	16%	22%	20%	18%	28%	21%	23%
Power cuts	389	187	202	45	47	40	39	80	137	100	113	76	100	76	111	106	54	41
	19%	19%	20%	19%	15%	11%	11%	27%	33%	18%	20%	18%	22%	15%	21%	21%	19%	24%
Not being able to get to work or to see family/friends	330	123	207	59	81	56	72	33	30	83	106	68	73	79	81	82	51	37
	16%	13%	20%	24%	25%	15%	21%	11%	7%	15%	18%	16%	16%	16%	15%	16%	18%	21%
Running out of food because I couldn't get to the shops	214	75	139	23	44	36	24	36	51	41	70	36	67	42	58	58	35	20
	11%	8%	14%	9%	14%	10%	7%	12%	12%	8%	12%	9%	15%	8%	11%	12%	12%	12%
My roof leaking	185	96	88	10	20	39	34	41	39	49	66	31	38	47	46	44	28	20
	9%	10%	9%	4%	6%	10%	10%	14%	9%	9%	11%	7%	8%	9%	9%	9%	10%	11%
Other	26	11	14	4	5	5	2	1	8	4	12	4	6	4	10	5	6	1
	1%	1%	1%	2%	2%	1%	1%	*	2%	1%	2%	1%	1%	1%	2%	1%	2%	*
I don't have any concerns about my home this winter	513	302	211	71	74	115	84	63	106	154	152	107	100	123	150	122	79	39
	26%	31%	21%	29%	23%	30%	25%	21%	25%	29%	26%	25%	22%	24%	28%	24%	27%	23%

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Table 3
Q3. Who do you live with?
Base: All respondents

	Gender			Age						Social Class				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Unweighted base	2004	938	1066	194	338	413	360	318	381	705	495	320	484	496	523	519	298	168
Weighted base	2004	982	1022	240	320	381	341	301	421	541	581	421	461	509	529	503	289	174
Alone	316 16%	181 18%	135 13%	14 6%	33 10%	51 13%	65 19%	72 24%	82 19%	68 12%	93 16%	48 11%	108 23%	91 18%	77 15%	79 16%	40 14%	30 17%
NET: Family	1349 67%	622 63%	727 71%	61 25%	202 63%	294 77%	249 73%	217 72%	326 77%	398 74%	351 60%	312 74%	289 63%	319 63%	370 70%	359 71%	189 65%	111 64%
My husband/ wife/ partner	1243 62%	603 61%	641 63%	55 23%	183 57%	269 71%	216 63%	201 67%	319 76%	382 71%	315 54%	302 72%	244 53%	292 57%	338 64%	329 66%	179 62%	105 60%
My children	618 31%	261 27%	357 35%	31 13%	112 35%	210 55%	150 44%	75 25%	40 10%	181 33%	154 26%	157 37%	127 27%	163 32%	171 32%	151 30%	85 30%	47 27%
Other relatives	296 15%	156 16%	141 14%	135 56%	74 23%	33 9%	25 7%	15 5%	15 4%	69 13%	98 17%	65 15%	65 14%	88 17%	66 13%	57 11%	54 19%	31 18%
Friends	63 3%	27 3%	36 3%	28 12%	21 6%	2 1%	8 2%	2 1%	2 *	19 4%	36 6%	4 1%	5 1%	15 3%	16 3%	18 4%	11 4%	3 2%
Other	31 2%	12 1%	19 2%	10 4%	5 2%	7 2%	5 1%	2 1%	1 *	7 1%	13 2%	6 1%	6 1%	17 3%	8 2%	2 *	1 *	3 2%

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Table 4

Q4. If you had a problem at home roughly how far away does the nearest friend or family member who you would call on for help live from you?

Base: All respondents

	Gender			Age						Social Class				Region					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	
Unweighted base	2004	938	1066	194	338	413	360	318	381	705	495	320	484	496	523	519	298	168	
Weighted base	2004	982	1022	240	320	381	341	301	421	541	581	421	461	509	529	503	289	174	
Next door	(0)	475 24%	218 22%	256 25%	54 22%	43 13%	80 21%	79 23%	85 28%	135 32%	144 27%	118 20%	105 25%	108 23%	131 26%	120 23%	106 21%	77 27%	41 24%
On my street	(0.1)	272 14%	139 14%	133 13%	29 12%	37 12%	51 13%	43 13%	40 13%	72 17%	76 14%	72 12%	48 11%	75 16%	56 11%	69 13%	74 15%	48 17%	25 14%
Less than quarter of a mile	(0.25)	264 13%	127 13%	137 13%	42 18%	46 15%	50 13%	42 12%	40 13%	43 10%	58 11%	83 14%	72 17%	50 11%	67 13%	60 11%	73 15%	38 13%	26 15%
0.25-0.5 miles	(0.375)	127 6%	66 7%	61 6%	17 7%	18 6%	21 6%	23 7%	20 7%	28 7%	28 5%	35 6%	25 6%	38 8%	27 5%	29 6%	46 9%	17 6%	8 4%
0.6-1 miles	(0.8)	125 6%	49 5%	76 7%	18 7%	28 9%	17 4%	22 7%	13 4%	27 6%	40 7%	37 6%	24 6%	25 5%	29 6%	36 7%	27 5%	19 6%	14 8%
1-3 miles	(2.0)	264 13%	141 14%	123 12%	14 6%	61 19%	57 15%	56 16%	33 11%	42 10%	64 12%	84 14%	67 16%	49 11%	72 14%	79 15%	70 14%	30 10%	13 8%
4-5 miles	(4.5)	108 5%	54 5%	54 5%	13 5%	21 7%	30 8%	18 5%	15 5%	10 2%	21 4%	36 6%	24 6%	27 6%	21 4%	33 6%	30 6%	11 4%	12 7%
6-7.5 miles	(6.75)	31 2%	18 2%	13 1%	* *	5 1%	5 1%	4 1%	8 3%	9 2%	11 2%	6 1%	6 1%	9 2%	11 2%	7 1%	8 2%	1 1%	4 2%
7.6-10 miles	(8.8)	70 3%	41 4%	29 3%	12 5%	15 5%	12 3%	12 4%	6 2%	13 3%	18 3%	22 4%	17 4%	13 3%	18 4%	19 4%	16 3%	14 5%	4 2%
11-20 miles	(15.5)	69 3%	33 3%	36 4%	6 2%	10 3%	13 3%	4 1%	19 6%	18 4%	29 5%	20 3%	6 1%	14 3%	18 3%	24 5%	16 3%	8 3%	4 3%
21-50 miles	(35.5)	39 2%	15 2%	24 2%	7 3%	11 3%	11 3%	5 2%	2 1%	2 *	9 2%	13 2%	8 2%	8 2%	4 1%	13 2%	6 1%	7 3%	9 5%
51 miles plus	(65.0)	52 3%	24 2%	28 3%	10 4%	7 2%	13 3%	8 2%	6 2%	7 2%	18 3%	17 3%	11 3%	6 1%	18 4%	15 3%	10 2%	5 2%	4 2%
I have no friends/ family that could assist in event of emergency		74 4%	37 4%	37 4%	6 3%	12 4%	13 3%	17 5%	14 5%	12 3%	15 3%	25 4%	4 1%	30 7%	33 6%	15 3%	12 2%	7 2%	7 4%

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Q4. If you had a problem at home roughly how far away does the nearest friend or family member who you would call on for help live from you?

Base: All respondents

		Region											How Well Know Neighbours							
		Total	Scot-land	North East	North West	Yorks & Humber	West Mids	Wales	East-ern	London	South East	South West	East Mids	Know all	Know most	Know one or two, know most by sight	Recognise but don't speak to	Wouldn't recognise most	Wouldn't recognise any	Don't have any
Unweighted base		2004	168	86	250	183	190	107	171	257	239	191	162	247	742	754	134	86	22	8
Weighted base		2004	174	91	235	177	185	106	188	252	257	183	156	243	761	732	139	91	19	8
Next door	(0)	475 24%	41 24%	14 15%	51 22%	41 23%	39 21%	30 28%	40 22%	61 24%	70 27%	47 26%	41 26%	101 42%	233 31%	117 16%	11 8%	11 12%	*	-
On my street	(0.1)	272 14%	25 14%	20 22%	34 14%	20 12%	31 17%	23 21%	22 12%	34 13%	22 9%	25 14%	15 10%	45 18%	127 17%	77 10%	19 14%	4 4%	-	-
Less than quarter of a mile	(0.25)	264 13%	26 15%	12 13%	43 18%	19 11%	26 14%	9 9%	13 7%	35 14%	32 12%	29 16%	20 13%	29 12%	89 12%	119 16%	17 12%	10 11%	1 6%	-
0.25-0.5 miles	(0.375)	127 6%	8 4%	4 4%	22 9%	20 11%	16 8%	4 3%	6 3%	14 5%	14 5%	14 7%	7 5%	5 2%	41 5%	54 7%	11 8%	11 13%	3 18%	1 16%
0.6-1 miles	(0.8)	125 6%	14 8%	5 6%	12 5%	10 5%	9 5%	9 8%	14 7%	14 5%	15 6%	10 5%	13 9%	7 3%	44 6%	59 8%	7 5%	6 7%	1 8%	-
1-3 miles	(2.0)	264 13%	13 8%	15 17%	30 13%	25 14%	22 12%	11 10%	34 18%	36 14%	36 14%	19 10%	22 14%	16 7%	83 11%	121 17%	22 16%	18 20%	2 12%	3 32%
4-5 miles	(4.5)	108 5%	12 7%	3 4%	13 5%	14 8%	13 7%	4 4%	13 7%	9 4%	12 5%	7 4%	8 5%	9 4%	36 5%	43 6%	13 9%	6 7%	-	*
6-7.5 miles	(6.75)	31 2%	4 2%	2 3%	2 1%	3 2%	1 *	-	4 2%	8 3%	3 1%	1 1%	2 2%	2 1%	13 2%	14 2%	1 1%	1 1%	1 3%	-
7.6-10 miles	(8.8)	70 3%	4 2%	5 6%	6 3%	5 3%	9 5%	5 5%	5 3%	9 4%	8 3%	8 5%	5 3%	7 3%	25 3%	26 4%	8 6%	4 5%	*	-
11-20 miles	(15.5)	69 3%	4 3%	3 3%	6 3%	7 4%	7 4%	2 2%	14 8%	8 3%	10 4%	5 3%	3 2%	3 1%	23 3%	31 4%	6 5%	3 4%	1 3%	2 24%
21-50 miles	(35.5)	39 2%	9 5%	4 4%	1 *	1 1%	2 1%	2 2%	10 5%	2 1%	2 1%	5 3%	1 1%	3 1%	11 1%	19 3%	4 3%	2 2%	-	1 11%
51 miles plus	(65.0)	52 3%	4 2%	1 1%	3 1%	6 4%	2 1%	1 1%	6 3%	1 1%	17 6%	3 2%	6 4%	6 2%	9 1%	24 3%	8 6%	3 3%	2 11%	-
I have no friends/family that could assist in event of emergency		74 4%	7 4%	-	8 4%	4 2%	5 3%	4 4%	2 1%	16 6%	16 6%	3 2%	7 5%	11 4%	20 3%	20 3%	8 6%	9 10%	5 27%	1 8%

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	Total	Alone	NET: Family	My husband/ wife/ partner	My children	Other relatives	Friends	Other
Unweighted base	2004	343	1375	1257	638	236	68	29
Weighted base	2004	316	1349	1243	618	296	63	31
Next door	(0) 475 24%	63 20%	337 25%	318 26%	154 25%	69 23%	12 19%	7 23%
On my street	(0.1) 272 14%	48 15%	185 14%	169 14%	95 15%	33 11%	5 8%	4 12%
Less than quarter of a mile	(0.25) 264 13%	28 9%	174 13%	156 13%	79 13%	59 20%	5 8%	4 14%
0.25-0.5 miles	(0.375) 127 6%	22 7%	86 6%	81 7%	34 6%	19 7%	5 8%	1 4%
0.6-1 miles	(0.8) 125 6%	18 6%	82 6%	75 6%	39 6%	24 8%	6 9%	2 7%
1-3 miles	(2.0) 264 13%	50 16%	175 13%	162 13%	76 12%	33 11%	7 11%	1 4%
4-5 miles	(4.5) 108 5%	14 4%	71 5%	64 5%	38 6%	21 7%	3 5%	- -
6-7.5 miles	(6.75) 31 2%	8 2%	19 1%	17 1%	7 1%	5 2%	1 1%	- -
7.6-10 miles	(8.8) 70 3%	13 4%	50 4%	46 4%	19 3%	8 3%	2 3%	1 4%
11-20 miles	(15.5) 69 3%	19 6%	45 3%	42 3%	18 3%	9 3%	- -	- -
21-50 miles	(35.5) 39 2%	5 2%	25 2%	23 2%	12 2%	2 1%	6 9%	2 8%
51 miles plus	(65.0) 52 3%	7 2%	36 3%	36 3%	16 3%	2 1%	5 8%	2 6%
I have no friends/ family that could assist in event of emergency	74 4%	19 6%	49 4%	40 3%	25 4%	5 2%	2 3%	- -
Don't know	35 2%	3 1%	16 1%	14 1%	7 1%	7 2%	5 8%	5 17%