

Clear thinking in a complex world



ICM Poll for Citigate Dewe Rogerson

Fieldwork dates: 25-27th January 2008

Interview Method: Telephone, unless otherwise stated.

Population effectively sampled: All adults aged 18+ in GB

Sampling Method: Within Great Britain, a random sample of telephone numbers was drawn from the entire BT database of domestic telephone numbers. Each number so selected had its last digit randomised so as to provide a sample including both listed and unlisted numbers.

Sample size: 1,003 adults aged 18+

Data weighting: Data were weighted to the profile of all adults aged 18+ (including non telephone owning households). Data were weighted by sex, age, social class, household tenure, work status, number of cars in the household and whether or not respondent has taken a foreign holiday in the last 3 years. Targets for the weighted data were derived from the National Readership survey, a random probability survey comprising 34,000 random face-to-face interviews conducted annually.

Questions: The computer tables attached in PDF format show each question, in full, in the order they were put to respondents, all response codes and the weighted and un-weighted bases for all demographics and other data including but not limited that published .

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Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 1
Q.1 Thinking about your boiler. How old do you think your boiler is?
Base: All respondents

	Gender			Age						Social Class				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Unweighted base	1003	498	505	77	147	201	189	170	219	362	184	157	300	254	261	255	143	90
Weighted base (000's)	45890	22031	23859	5456	7277	9095	7726	6812	9524	11934	13313	9640	11003	12023	12023	11335	6470	4038
Less than a year old	3952 9%	1881 9%	2071 9%	529 10%	905 12%	871 10%	328 4%	547 8%	772 8%	1054 9%	804 6%	747 8%	1347 12%	984 8%	1095 9%	1114 10%	550 8%	210 5%
1 year	2106 5%	1257 6%	849 4%	182 3%	444 6%	451 5%	290 4%	250 4%	488 5%	677 6%	431 3%	345 4%	652 6%	491 4%	707 6%	645 6%	192 3%	70 2%
2 years	4505 10%	2405 11%	2101 9%	217 4%	867 12%	979 11%	821 11%	508 7%	1113 12%	1054 9%	1233 9%	1246 13%	973 9%	1104 9%	1471 12%	638 6%	855 13%	439 11%
3 years	3054 7%	1781 8%	1272 5%	27 *	630 9%	847 9%	551 7%	402 6%	597 6%	673 6%	1068 8%	636 7%	676 6%	795 7%	1053 9%	665 6%	409 6%	132 3%
4 years	2454 5%	1331 6%	1123 5%	196 4%	473 6%	462 5%	584 8%	242 4%	497 5%	614 5%	697 5%	654 7%	489 4%	777 6%	671 6%	486 4%	209 3%	310 8%
5 years	3160 7%	1541 7%	1618 7%	265 5%	794 11%	697 8%	397 5%	575 8%	432 5%	887 7%	888 7%	622 6%	762 7%	607 5%	805 7%	863 8%	301 5%	584 14%
6-10 years	10870 24%	4924 22%	5946 25%	1469 27%	1300 18%	2321 26%	2319 30%	1375 20%	2086 22%	2689 23%	3335 25%	2565 27%	2281 21%	3115 26%	2857 24%	2973 26%	1313 20%	612 15%
11-15 years	4830 11%	2133 10%	2698 11%	542 10%	732 10%	877 10%	815 11%	1053 15%	812 9%	1433 12%	1188 9%	928 10%	1282 12%	1015 8%	1175 10%	1229 11%	680 11%	732 18%
16-20 years	2670 6%	1206 5%	1464 6%	162 3%	23 *	367 4%	896 12%	755 11%	467 5%	747 6%	1019 8%	330 3%	575 5%	576 5%	667 6%	688 6%	631 10%	108 3%
21-30 years	1806 4%	971 4%	834 3%	47 1%	184 3%	331 4%	208 3%	406 6%	629 7%	474 4%	337 3%	491 5%	504 5%	356 3%	478 4%	434 4%	336 5%	203 5%
31+ years'	554 1%	282 1%	272 1%	90 2%	51 1%	132 1%	14 *	132 2%	134 1%	152 1%	51 *	139 1%	212 2%	74 1%	213 2%	58 1%	140 2%	68 2%
Don't know	5929 13%	2318 11%	3611 15%	1731 32%	874 12%	760 8%	502 6%	567 8%	1496 16%	1481 12%	2262 17%	936 10%	1250 11%	2129 18%	830 7%	1544 14%	855 13%	571 14%
Mean	8.10	7.84	8.36	8.62	6.08	7.58	8.52	9.77	8.34	8.24	7.93	7.96	8.28	7.65	7.85	8.04	9.18	8.67
Standard deviation	7.53	7.60	7.46	7.97	6.36	7.39	6.81	7.99	8.16	7.55	6.69	7.34	8.52	7.08	7.83	7.11	8.37	7.37
Standard error	0.25	0.36	0.36	1.09	0.57	0.54	0.51	0.64	0.60	0.42	0.54	0.62	0.52	0.48	0.50	0.47	0.75	0.85

Prepared on behalf of Citigate by ICM Research

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 1

Q.1 Thinking about your boiler. How old do you think your boiler is?**Base: All respondents**

	Tenure						
	Total	Own outright	Own with a mortgage	Council	Rented from someone else	Rent free	Rent from Housing Association
Unweighted base	1003	342	366	99	92	6	54
Weighted base (000's)	45890	14989	17735	5900	3826	173	1786
Less than a year old	3952 9%	979 7%	1587 9%	743 13%	324 8%	19 11%	162 9%
1 year	2106 5%	832 6%	797 4%	242 4%	107 3%	- -	28 2%
2 years	4505 10%	1532 10%	1785 10%	560 9%	330 9%	95 55%	160 9%
3 years	3054 7%	1155 8%	984 6%	430 7%	131 3%	- -	171 10%
4 years	2454 5%	851 6%	876 5%	392 7%	112 3%	- -	200 11%
5 years	3160 7%	847 6%	1765 10%	153 3%	259 7%	- -	71 4%
6-10 years	10870 24%	3482 23%	4616 26%	1153 20%	849 22%	41 24%	458 26%
11-15 years	4830 11%	1518 10%	2028 11%	707 12%	230 6%	18 10%	155 9%
16-20 years	2670 6%	1251 8%	903 5%	194 3%	152 4%	- -	58 3%
21-30 years	1806 4%	966 6%	575 3%	133 2%	- -	- -	38 2%
31+ years'	554 1%	248 2%	- -	132 2%	100 3%	- -	25 1%
Don't know	5929 13%	1327 9%	1820 10%	1059 18%	1232 32%	- -	261 15%
Mean	8.10	8.96	7.44	7.68	8.14	5.07	7.40
Standard deviation	7.53	8.21	6.23	8.03	8.84	4.85	7.22
Standard error	0.25	0.46	0.34	0.90	1.10	1.98	1.04

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 1
Q.1 Thinking about your boiler. How old do you think your boiler is?
Base: All respondents

	Region											
	Total	North East	Yorks & Humb.	East Midlands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land
Unweighted base	1003	46	88	79	89	130	124	91	52	93	121	90
Weighted base (000's)	45890	2065	3947	3488	4222	6195	5828	4084	2386	4314	5323	4038
Less than a year old	3952 9%	108 5%	369 9%	226 6%	257 6%	581 9%	403 7%	330 8%	219 9%	611 14%	636 12%	210 5%
1 year	2106 5%	91 4%	279 7%	258 7%	184 4%	302 5%	189 3%	192 5%	- -	265 6%	276 5%	70 2%
2 years	4505 10%	76 4%	269 7%	97 3%	394 9%	639 10%	465 8%	564 14%	291 12%	980 23%	293 6%	439 11%
3 years	3054 7%	104 5%	213 5%	436 12%	366 9%	262 4%	533 9%	212 5%	197 8%	251 6%	348 7%	132 3%
4 years	2454 5%	164 8%	228 6%	343 10%	302 7%	670 11%	107 2%	132 3%	77 3%	27 1%	94 2%	310 8%
5 years	3160 7%	303 15%	122 3%	237 7%	369 9%	374 6%	232 4%	168 4%	133 6%	199 5%	438 8%	584 14%
6-10 years	10870 24%	553 27%	1033 26%	860 25%	1062 25%	1429 23%	1685 29%	867 21%	446 19%	935 22%	1387 26%	612 15%
11-15 years	4830 11%	256 12%	277 7%	211 6%	486 12%	566 9%	449 8%	385 9%	295 12%	478 11%	696 13%	732 18%
16-20 years	2670 6%	51 2%	331 8%	215 6%	209 5%	188 3%	388 7%	361 9%	270 11%	244 6%	306 6%	108 3%
21-30 years	1806 4%	141 7%	30 1%	163 5%	255 6%	102 2%	254 4%	180 4%	156 7%	59 1%	262 5%	203 5%
31+ years'	554 1%	35 2%	22 1%	80 2%	39 1%	- -	74 1%	44 1%	97 4%	95 2%	- -	68 2%
Don't know	5929 13%	184 9%	772 20%	361 10%	299 7%	1081 17%	1048 18%	650 16%	205 9%	170 4%	588 11%	571 14%
Mean	8.10	8.95	7.49	8.50	8.31	6.45	8.93	8.26	10.63	6.92	8.04	8.67
Standard deviation	7.53	8.40	6.74	8.58	7.29	5.73	8.08	7.62	9.23	7.63	6.75	7.37
Standard error	0.25	1.28	0.79	1.01	0.80	0.54	0.79	0.87	1.36	0.81	0.65	0.85

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 2
Q.2 When did you last have your boiler serviced?
Base: All respondents

	Gender			Age						Social Class				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Unweighted base	1003	498	505	77	147	201	189	170	219	362	184	157	300	254	261	255	143	90
Weighted base (000's)	45890	22031	23859	5456	7277	9095	7726	6812	9524	11934	13313	9640	11003	12023	12023	11335	6470	4038
0-6 months ago	(0.25) 15683 34%	7983 36%	7700 32%	1750 32%	2691 37%	2559 28%	2816 36%	2321 34%	3548 37%	3897 33%	4618 35%	3271 34%	3897 35%	3812 32%	4388 36%	4087 36%	2044 32%	1353 33%
Over 6 Months up to a year	(0.75) 12451 27%	5599 25%	6853 29%	951 17%	950 13%	3163 35%	2492 32%	2105 31%	2791 29%	3473 29%	3672 28%	2050 21%	3257 30%	3294 27%	3367 28%	3033 27%	2060 32%	698 17%
More than a year less than 2 years ago	(1.5) 4966 11%	2275 10%	2690 11%	582 11%	1125 15%	890 10%	781 10%	946 14%	642 7%	1014 9%	1551 12%	1234 13%	1166 11%	1346 11%	1424 12%	1340 12%	613 9%	243 6%
More than 2 years - less than 5 years ago	(3.5) 2942 6%	1278 6%	1664 7%	256 5%	716 10%	577 6%	314 4%	430 6%	648 7%	752 6%	904 7%	732 8%	555 5%	840 7%	914 8%	399 4%	364 6%	425 11%
More than 5 years - less than 10 years ago	(7.5) 661 1%	146 1%	515 2%	76 1%	131 2%	202 2%	68 1%	184 3%	- -	116 1%	76 1%	387 4%	83 1%	126 1%	108 1%	171 2%	- -	255 6%
More than 10 years ago	(11) 487 1%	114 1%	373 2%	115 2%	- -	121 1%	123 2%	29 *	99 1%	132 1%	128 1%	115 1%	112 1%	51 *	67 1%	369 3%	- -	- -
Not applicable/ not serviced	5362 12%	2939 13%	2423 10%	569 10%	1132 16%	1080 12%	741 10%	630 9%	1210 13%	1855 16%	1169 9%	1114 12%	1223 11%	1396 12%	1152 10%	1229 11%	987 15%	598 15%
Don't know	3338 7%	1697 8%	1640 7%	1157 21%	533 7%	503 6%	391 5%	167 2%	586 6%	695 6%	1196 9%	737 8%	710 6%	1158 10%	604 5%	707 6%	403 6%	466 12%
Mean	1.22	1.06	1.35	1.39	1.29	1.31	1.12	1.22	1.06	1.18	1.14	1.51	1.09	1.14	1.13	1.39	0.94	1.67
Standard deviation	1.63	1.28	1.88	2.10	1.37	1.81	1.66	1.52	1.40	1.60	1.46	2.02	1.47	1.34	1.34	2.23	0.77	2.05
Standard error	0.06	0.06	0.09	0.29	0.13	0.14	0.13	0.13	0.11	0.09	0.12	0.18	0.09	0.09	0.09	0.15	0.07	0.25

Boiler Survey

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Absolutes/col percents

Table 2
Q.2 When did you last have your boiler serviced?
Base: All respondents

	Tenure						
	Total	Own outright	Own with a mortgage	Council	Rented from someone else	Rent free	Rent from Housing Association
Unweighted base	1003	342	366	99	92	6	54
Weighted base (000's)	45890	14989	17735	5900	3826	173	1786
0-6 months ago	(0.25) 15683 34%	5245 35%	5493 31%	2639 45%	1173 31%	49 28%	567 32%
Over 6 Months up to a year	(0.75) 12451 27%	4671 31%	4221 24%	1620 27%	888 23%	18 10%	735 41%
More than a year less than 2 years ago	(1.5) 4966 11%	1491 10%	2330 13%	606 10%	232 6%	19 11%	184 10%
More than 2 years - less than 5 years ago	(3.5) 2942 6%	1130 8%	1188 7%	132 2%	267 7%	68 39%	40 2%
More than 5 years - less than 10 years ago	(7.5) 661 1%	50 *	466 3%	52 1%	17 *	- -	- -
More than 10 years ago	(11) 487 1%	140 1%	270 2%	51 1%	- -	- -	- -
Not applicable/ not serviced	5362 12%	1669 11%	2635 15%	412 7%	377 10%	19 11%	83 5%
Don't know	3338 7%	593 4%	1132 6%	388 7%	872 23%	- -	176 10%
Mean	1.22	1.12	1.43	0.95	1.03	1.98	0.82
Standard deviation	1.63	1.40	1.96	1.33	1.04	1.39	0.53
Standard error	0.06	0.08	0.12	0.14	0.13	0.62	0.08

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Table 2
Q.2 When did you last have your boiler serviced?
Base: All respondents

	Total	Region										
		North East	Yorks & Humb.	East Midlands	East-ern	South East	London	South West	Wales	West Midlands	North West	Scotland
Unweighted base	1003	46	88	79	89	130	124	91	52	93	121	90
Weighted base (000's)	45890	2065	3947	3488	4222	6195	5828	4084	2386	4314	5323	4038
0-6 months ago	(0.25) 15683 34%	701 34%	1136 29%	1661 48%	1305 31%	2205 36%	1606 28%	1421 35%	623 26%	1422 33%	2250 42%	1353 33%
Over 6 Months up to a year	(0.75) 12451 27%	507 25%	1012 26%	802 23%	1376 33%	1662 27%	1632 28%	1163 28%	897 38%	1189 28%	1514 28%	698 17%
More than a year less than 2 years ago	(1.5) 4966 11%	443 21%	624 16%	320 9%	483 11%	771 12%	575 10%	360 9%	253 11%	621 14%	273 5%	243 6%
More than 2 years - less than 5 years ago	(3.5) 2942 6%	- -	198 5%	193 6%	393 9%	378 6%	461 8%	287 7%	77 3%	328 8%	201 4%	425 11%
More than 5 years - less than 10 years ago	(7.5) 661 1%	- -	30 1%	- -	- -	76 1%	51 1%	- -	- -	108 3%	141 3%	255 6%
More than 10 years ago	(11) 487 1%	115 6%	54 1%	29 1%	- -	- -	51 1%	- -	- -	38 1%	200 4%	- -
Not applicable/ not serviced	5362 12%	130 6%	492 12%	215 6%	404 10%	554 9%	842 14%	590 14%	397 17%	532 12%	607 11%	598 15%
Don't know	3338 7%	169 8%	400 10%	268 8%	260 6%	549 9%	609 10%	263 6%	140 6%	75 2%	138 3%	466 12%
Mean	1.22	1.51	1.24	0.97	1.06	1.06	1.24	0.97	0.88	1.33	1.45	1.67
Standard deviation	1.63	2.54	1.64	1.24	0.91	1.12	1.55	0.85	0.63	1.69	2.43	2.05
Standard error	0.06	0.41	0.20	0.15	0.10	0.11	0.16	0.10	0.10	0.19	0.24	0.25

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 3
Q.3 Do you have a carbon monoxide monitor in your home?
Base: All respondents

	Gender			Age						Social Class				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Unweighted base	1003	498	505	77	147	201	189	170	219	362	184	157	300	254	261	255	143	90
Weighted base (000's)	45890	22031	23859	5456	7277	9095	7726	6812	9524	11934	13313	9640	11003	12023	12023	11335	6470	4038
NET: No	25712 56%	11866 54%	13846 58%	2816 52%	4063 56%	5190 57%	4185 54%	4097 60%	5361 56%	6664 56%	7567 57%	5371 56%	6110 56%	7290 61%	7253 60%	5110 45%	3980 62%	2079 51%
No - because my home uses electricity only	7328 16%	3157 14%	4171 17%	900 16%	1213 17%	1199 13%	839 11%	1334 20%	1844 19%	1597 13%	2519 19%	1648 17%	1564 14%	1867 16%	1768 15%	1423 13%	1607 25%	663 16%
No - and I use gas in my home	18385 40%	8709 40%	9676 41%	1916 35%	2850 39%	3991 44%	3346 43%	2763 41%	3518 37%	5068 42%	5048 38%	3723 39%	4546 41%	5424 45%	5485 46%	3688 33%	2372 37%	1416 35%
NET: Yes	15183 33%	8047 37%	7137 30%	1357 25%	2541 35%	3195 35%	2804 36%	2023 30%	3263 34%	3872 32%	4377 33%	3237 34%	3697 34%	3377 28%	3986 33%	4320 38%	2046 32%	1455 36%
Yes - its an electronic monitor	6461 14%	4024 18%	2437 10%	436 8%	1258 17%	1349 15%	1061 14%	1060 16%	1297 14%	1581 13%	1920 14%	1504 16%	1457 13%	1414 12%	1761 15%	1771 16%	822 13%	694 17%
Yes - it a non-electronic monitor	8722 19%	4022 18%	4700 20%	922 17%	1282 18%	1846 20%	1743 23%	963 14%	1966 21%	2292 19%	2457 18%	1733 18%	2240 20%	1964 16%	2225 19%	2549 22%	1224 19%	761 19%
Don't know	4994 11%	2119 10%	2876 12%	1282 24%	673 9%	710 8%	737 10%	692 10%	900 9%	1398 12%	1369 10%	1031 11%	1196 11%	1355 11%	784 7%	1905 17%	445 7%	505 12%

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 3
Q.3 Do you have a carbon monoxide monitor in your home?
Base: All respondents

	Tenure						
	Total	Own outright	Own with a mortgage	Council	Rented from someone else	Rent free	Rent from Housing Association
Unweighted base	1003	342	366	99	92	6	54
Weighted base (000's)	45890	14989	17735	5900	3826	173	1786
NET: No	25712 56%	8308 55%	9715 55%	3489 59%	2036 53%	145 84%	1102 62%
No - because my home uses electricity only	7328 16%	2813 19%	2208 12%	983 17%	812 21%	22 12%	297 17%
No - and I use gas in my home	18385 40%	5495 37%	7507 42%	2506 42%	1224 32%	124 72%	804 45%
NET: Yes	15183 33%	5257 35%	6359 36%	1739 29%	1020 27%	- -	436 24%
Yes - its an electronic monitor	6461 14%	2317 15%	2615 15%	964 16%	321 8%	- -	50 3%
Yes - it a non-electronic monitor	8722 19%	2940 20%	3744 21%	775 13%	699 18%	- -	386 22%
Don't know	4994 11%	1425 10%	1662 9%	672 11%	770 20%	27 16%	247 14%

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Absolutes/col percents

Table 3
Q.3 Do you have a carbon monoxide monitor in your home?
Base: All respondents

	Region											
	Total	North East	Yorks & Humb.	East Midlands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land
Unweighted base	1003	46	88	79	89	130	124	91	52	93	121	90
Weighted base (000's)	45890	2065	3947	3488	4222	6195	5828	4084	2386	4314	5323	4038
NET: No	25712 56%	607 29%	1783 45%	1738 50%	2869 68%	3592 58%	3698 63%	2573 63%	1407 59%	2647 61%	2720 51%	2079 51%
No - because my home uses electricity only	7328 16%	49 2%	723 18%	438 13%	676 16%	887 14%	980 17%	1054 26%	554 23%	654 15%	650 12%	663 16%
No - and I use gas in my home	18385 40%	558 27%	1060 27%	1300 37%	2192 52%	2705 44%	2718 47%	1520 37%	853 36%	1993 46%	2070 39%	1416 35%
NET: Yes	15183 33%	1145 55%	1444 37%	1445 41%	1119 27%	2001 32%	1376 24%	1187 29%	859 36%	1422 33%	1731 33%	1455 36%
Yes - its an electronic monitor	6461 14%	461 22%	621 16%	652 19%	465 11%	857 14%	557 10%	434 11%	387 16%	644 15%	689 13%	694 17%
Yes - it a non-electronic monitor	8722 19%	684 33%	823 21%	793 23%	654 15%	1144 18%	820 14%	753 18%	471 20%	777 18%	1042 20%	761 19%
Don't know	4994 11%	313 15%	720 18%	305 9%	234 6%	602 10%	753 13%	324 8%	121 5%	246 6%	873 16%	505 12%

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 4

Q.4 Thinking about gas leaks. Which colour flame from a gas appliance do you think indicates there might be a CO leak?**Base: All respondents**

	Gender			Age						Social Class				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Unweighted base	1003	498	505	77	147	201	189	170	219	362	184	157	300	254	261	255	143	90
Weighted base (000's)	45890	22031	23859	5456	7277	9095	7726	6812	9524	11934	13313	9640	11003	12023	12023	11335	6470	4038
Orange	8100 18%	4274 19%	3826 16%	272 5%	1427 20%	2528 28%	1677 22%	968 14%	1229 13%	2042 17%	2501 19%	1565 16%	1992 18%	1887 16%	2595 22%	1922 17%	1265 20%	432 11%
Blue	7108 15%	3062 14%	4046 17%	776 14%	1082 15%	1229 14%	1220 16%	1259 18%	1542 16%	2066 17%	1439 11%	1655 17%	1948 18%	2028 17%	2121 18%	1475 13%	727 11%	757 19%
Red	2927 6%	1453 7%	1475 6%	426 8%	765 11%	434 5%	253 3%	516 8%	532 6%	580 5%	1239 9%	487 5%	620 6%	813 7%	983 8%	708 6%	289 4%	134 3%
Green	1964 4%	1306 6%	658 3%	591 11%	358 5%	416 5%	224 3%	188 3%	187 2%	499 4%	663 5%	363 4%	440 4%	609 5%	349 3%	776 7%	157 2%	74 2%
Purple	412 1%	111 1%	301 1%	- -	151 2%	126 1%	- -	- -	134 1%	36 *	206 2%	39 *	131 1%	162 1%	36 *	85 1%	39 1%	90 2%
None of these	7249 16%	4452 20%	2797 12%	530 10%	519 7%	999 11%	1730 22%	1639 24%	1832 19%	1853 16%	2000 15%	1613 17%	1782 16%	1876 16%	1432 12%	1896 17%	1325 20%	719 18%
Don't know	18130 40%	7374 33%	10756 45%	2861 52%	2975 41%	3362 37%	2623 34%	2242 33%	4067 43%	4858 41%	5266 40%	3917 41%	4089 37%	4648 39%	4507 37%	4473 39%	2669 41%	1832 45%

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 4

Q.4 Thinking about gas leaks. Which colour flame from a gas appliance do you think indicates there might be a CO leak?

Base: All respondents

	Tenure						
	Total	Own outright	Own with a mortgage	Council	Rented from someone else	Rent free	Rent from Housing Association
Unweighted base	1003	342	366	99	92	6	54
Weighted base (000's)	45890	14989	17735	5900	3826	173	1786
Orange	8100 18%	2055 14%	3942 22%	1013 17%	649 17%	19 11%	264 15%
Blue	7108 15%	2538 17%	2800 16%	615 10%	489 13%	- -	275 15%
Red	2927 6%	756 5%	1027 6%	704 12%	352 9%	- -	88 5%
Green	1964 4%	321 2%	925 5%	384 7%	178 5%	22 12%	67 4%
Purple	412 1%	46 *	162 1%	50 1%	116 3%	- -	- -
None of these	7249 16%	3145 21%	2493 14%	677 11%	476 12%	85 50%	213 12%
Don't know	18130 40%	6127 41%	6387 36%	2458 42%	1566 41%	47 27%	877 49%

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 4

Q.4 Thinking about gas leaks. Which colour flame from a gas appliance do you think indicates there might be a CO leak?

Base: All respondents

	Region											
	Total	North East	Yorks & Humb.	East Midlands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land
Unweighted base	1003	46	88	79	89	130	124	91	52	93	121	90
Weighted base (000's)	45890	2065	3947	3488	4222	6195	5828	4084	2386	4314	5323	4038
Orange	8100 18%	237 11%	734 19%	822 24%	904 21%	1050 17%	837 14%	790 19%	475 20%	868 20%	951 18%	432 11%
Blue	7108 15%	263 13%	593 15%	813 23%	521 12%	880 14%	1148 20%	509 12%	218 9%	787 18%	619 12%	757 19%
Red	2927 6%	205 10%	79 2%	180 5%	324 8%	415 7%	399 7%	289 7%	- -	478 11%	424 8%	134 3%
Green	1964 4%	155 7%	180 5%	28 1%	34 1%	401 6%	208 4%	84 2%	73 3%	287 7%	441 8%	74 2%
Purple	412 1%	50 2%	- -	36 1%	- -	162 3%	- -	39 1%	- -	- -	35 1%	90 2%
None of these	7249 16%	337 16%	793 20%	544 16%	499 12%	980 16%	896 15%	742 18%	583 24%	389 9%	767 14%	719 18%
Don't know	18130 40%	818 40%	1568 40%	1063 30%	1940 46%	2308 37%	2340 40%	1632 40%	1037 43%	1504 35%	2087 39%	1832 45%

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 5
Classification
Base: All respondents

	Gender			Age						Social Class				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Unweighted base	1003	498	505	77	147	201	189	170	219	362	184	157	300	254	261	255	143	90
Weighted base (000's)	45890	22031	23859	5456	7277	9095	7726	6812	9524	11934	13313	9640	11003	12023	12023	11335	6470	4038
Gender																		
Male	22031 48%	22031 100%	- -	2327 43%	3494 48%	4471 49%	3579 46%	3498 51%	4662 49%	6723 56%	5981 45%	5189 54%	4139 38%	5153 43%	6227 52%	5829 51%	2937 45%	1885 47%
Female	23859 52%	- -	23859 100%	3129 57%	3783 52%	4624 51%	4147 54%	3314 49%	4862 51%	5212 44%	7333 55%	4451 46%	6863 62%	6870 57%	5797 48%	5506 49%	3533 55%	2153 53%
Age																		
18-24	(21) 12%	5456 11%	2327 13%	3129 100%	5456 -	- -	- -	- -	- -	996 8%	2292 17%	1250 13%	918 8%	1446 12%	1275 11%	1807 16%	372 6%	556 14%
25-34	(29.5) 16%	7277 16%	3494 16%	3783 16%	- -	7277 100%	- -	- -	- -	2246 19%	2571 19%	1335 14%	1126 10%	2412 20%	1788 15%	1714 15%	1008 16%	354 9%
35-44	(39.5) 20%	9095 20%	4471 20%	4624 19%	- -	- -	9095 100%	- -	- -	2685 22%	2885 22%	2199 23%	1325 12%	2206 18%	2783 23%	2514 22%	868 13%	723 18%
45-54	(49.5) 17%	7726 16%	3579 16%	4147 17%	- -	- -	- -	7726 100%	- -	2456 21%	2547 19%	1629 17%	1094 10%	1599 13%	1918 16%	1927 17%	1407 22%	875 22%
55-64	(59.5) 15%	6812 15%	3498 16%	3314 14%	- -	- -	- -	- -	6812 100%	1861 16%	1208 9%	1958 20%	1785 16%	1771 15%	1679 14%	1569 14%	1184 18%	610 15%
65+	(70) 21%	9524 21%	4662 21%	4862 20%	- -	- -	- -	- -	9524 100%	1691 14%	1810 14%	1269 13%	4754 43%	2589 22%	2580 21%	1803 16%	1632 25%	920 23%
Average age	46.70	47.21	46.22	21.00	29.50	39.50	49.50	59.50	70.00	45.57	42.26	45.48	54.35	46.11	46.98	44.36	50.40	48.21

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 5
Classification
Base: All respondents

	Gender			Age						Social Class				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Weighted base (000's)	45890	22031	23859	5456	7277	9095	7726	6812	9524	11934	13313	9640	11003	12023	12023	11335	6470	4038
<u>Social Class</u>																		
AB	11934 26%	6723 31%	5212 22%	996 18%	2246 31%	2685 30%	2456 32%	1861 27%	1691 18%	11934 100%	-	-	-	3113 26%	3092 26%	3499 31%	1319 20%	912 23%
C1	13313 29%	5981 27%	7333 31%	2292 42%	2571 35%	2885 32%	2547 33%	1208 18%	1810 19%	-	13313 100%	-	-	4283 36%	3461 29%	2933 26%	1642 25%	994 25%
C2	9640 21%	5189 24%	4451 19%	1250 23%	1335 18%	2199 24%	1629 21%	1958 29%	1269 13%	-	-	9640 100%	-	2412 20%	2404 20%	2179 19%	1639 25%	1005 25%
DE	11003 24%	4139 19%	6863 29%	918 17%	1126 15%	1325 15%	1094 14%	1785 26%	4754 50%	-	-	-	11003 100%	2216 18%	3066 26%	2724 24%	1871 29%	1126 28%
<u>Region</u>																		
North	15373 34%	7714 35%	7659 32%	2363 43%	2068 28%	3237 36%	2802 36%	2179 32%	2723 29%	4411 37%	3928 30%	3184 33%	3850 35%	-	-	11335 100%	-	4038 100%
Midlands	14409 31%	7474 34%	6935 29%	1320 24%	2150 30%	3191 35%	2505 32%	2202 32%	3041 32%	3481 29%	4100 31%	3008 31%	3821 35%	-	12023 100%	-	2386 37%	-
South	16107 35%	6843 31%	9265 39%	1773 32%	3058 42%	2666 29%	2419 31%	2431 36%	3760 39%	4043 34%	5286 40%	3447 36%	3331 30%	12023 100%	-	-	4084 63%	-

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 5
Classification
Base: All respondents

	Gender		Age						Social Class				Region					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Weighted base (000's)	45890	22031	23859	5456	7277	9095	7726	6812	9524	11934	13313	9640	11003	12023	12023	11335	6470	4038
Working status																		
Full-time	20657 45%	12596 57%	8061 34%	2785 51%	4792 66%	5932 65%	4398 57%	2460 36%	289 3%	7363 62%	7177 54%	4626 48%	1491 14%	5527 46%	5577 46%	5568 49%	2257 35%	1727 43%
Part-time	5507 12%	1209 5%	4299 18%	494 9%	1017 14%	1543 17%	1223 16%	906 13%	323 3%	1103 9%	2059 15%	1467 15%	878 8%	1220 10%	1374 11%	1111 10%	1289 20%	513 13%
Not working but seeking work or temporarily unemployed/sick	2034 4%	475 2%	1559 7%	275 5%	441 6%	330 4%	654 8%	334 5%	- -	204 2%	398 3%	679 7%	753 7%	446 4%	723 6%	498 4%	217 3%	150 4%
Not working/not seeking work	3310 7%	749 3%	2561 11%	510 9%	647 9%	909 10%	686 9%	293 4%	265 3%	428 4%	613 5%	598 6%	1670 15%	882 7%	527 4%	960 8%	653 10%	287 7%
Retired	11725 26%	5622 26%	6103 26%	53 1%	41 1%	58 1%	479 6%	2656 39%	8438 89%	2367 20%	1792 13%	1665 17%	5901 54%	3014 25%	3253 27%	2625 23%	1738 27%	1094 27%
Student	1499 3%	838 4%	661 3%	1108 20%	177 2%	182 2%	32 *	- -	- -	258 2%	1061 8%	132 1%	49 *	379 3%	365 3%	396 3%	153 2%	208 5%
Refused	1158 3%	542 2%	616 3%	231 4%	161 2%	141 2%	254 3%	162 2%	209 2%	212 2%	213 2%	472 5%	261 2%	555 5%	205 2%	176 2%	163 3%	59 1%

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 5
Classification
Base: All respondents

	Gender			Age						Social Class				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Weighted base (000's)	45890	22031	23859	5456	7277	9095	7726	6812	9524	11934	13313	9640	11003	12023	12023	11335	6470	4038
Tenure																		
Own outright	14989 33%	7453 34%	7537 32%	864 16%	858 12%	954 10%	1886 24%	3718 55%	6709 70%	4490 38%	3163 24%	2708 28%	4629 42%	3665 30%	4559 38%	3130 28%	2379 37%	1256 31%
Own with a mortgage	17735 39%	9098 41%	8638 36%	1941 36%	3465 48%	5573 61%	4282 55%	1729 25%	745 8%	5864 49%	6144 46%	3690 38%	2037 19%	4048 34%	4475 37%	5450 48%	2059 32%	1705 42%
Council	5900 13%	2189 10%	3711 16%	776 14%	1104 15%	1358 15%	719 9%	732 11%	1211 13%	434 4%	1222 9%	1600 17%	2644 24%	1901 16%	1242 10%	1470 13%	755 12%	531 13%
Housing Assoc.	1786 4%	710 3%	1076 5%	223 4%	351 5%	412 5%	247 3%	167 2%	386 4%	246 2%	434 3%	479 5%	627 6%	483 4%	490 4%	466 4%	197 3%	150 4%
Rented from someone else	3826 8%	1789 8%	2037 9%	1421 26%	1186 16%	605 7%	278 4%	231 3%	104 1%	578 5%	2028 15%	701 7%	520 5%	1238 10%	824 7%	643 6%	822 13%	300 7%
Rent free	173 *	83 *	89 *	- -	68 1%	- -	37 *	41 1%	27 *	56 *	68 1%	- -	49 *	41 *	68 1%	- -	27 *	37 1%
Refused	1481 3%	710 3%	772 3%	231 4%	245 3%	192 2%	276 4%	195 3%	342 4%	267 2%	255 2%	462 5%	497 5%	649 5%	365 3%	176 2%	232 4%	59 1%

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 5
Classification
Base: All respondents

	Gender			Age						Social Class				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Weighted base (000's)	45890	22031	23859	5456	7277	9095	7726	6812	9524	11934	13313	9640	11003	12023	12023	11335	6470	4038
<u>Foreign Holiday in last 3 years</u>																		
Yes	27534 60%	13849 63%	13685 57%	3224 59%	4824 66%	5835 64%	4899 63%	4552 67%	4199 44%	9176 77%	8820 66%	5193 54%	4345 39%	7684 64%	6583 55%	7062 62%	3488 54%	2717 67%
No	18356 40%	8182 37%	10174 43%	2232 41%	2453 34%	3260 36%	2827 37%	2260 33%	5325 56%	2759 23%	4493 34%	4446 46%	6658 61%	4339 36%	5440 45%	4273 38%	2983 46%	1321 33%
<u>Number of cars</u>																		
None	9540 21%	3436 16%	6104 26%	1550 28%	1409 19%	1525 17%	1089 14%	851 12%	3117 33%	1073 9%	2675 20%	1709 18%	4083 37%	3019 25%	2030 17%	2325 21%	1325 20%	841 21%
1	19083 42%	9329 42%	9754 41%	1501 28%	2908 40%	3893 43%	2976 39%	3006 44%	4798 50%	4142 35%	5814 44%	4362 45%	4765 43%	5548 46%	4790 40%	4413 39%	2559 40%	1772 44%
2	13178 29%	6629 30%	6549 27%	1804 33%	2487 34%	2859 31%	2600 34%	2188 32%	1240 13%	5075 43%	4048 30%	2347 24%	1707 16%	2772 23%	3892 32%	3471 31%	1876 29%	1166 29%
3+	4089 9%	2638 12%	1451 6%	601 11%	474 7%	817 9%	1061 14%	768 11%	369 4%	1644 14%	777 6%	1221 13%	448 4%	684 6%	1311 11%	1126 10%	710 11%	259 6%

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 5
Classification
Base: All respondents

	Gender			Age						Social Class				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Weighted base (000's)	45890	22031	23859	5456	7277	9095	7726	6812	9524	11934	13313	9640	11003	12023	12023	11335	6470	4038
Internet Access																		
At all	34889 76%	17346 79%	17543 74%	4918 90%	6804 93%	8318 91%	6428 83%	4868 71%	3554 37%	10604 89%	11627 87%	6910 72%	5748 52%	9436 78%	9248 77%	8856 78%	4382 68%	2967 73%
At home (net)	31064 68%	15939 72%	15125 63%	4197 77%	6140 84%	7588 83%	5734 74%	4334 64%	3071 32%	9698 81%	10193 77%	6292 65%	4880 44%	8319 69%	8435 70%	7624 67%	3987 62%	2699 67%
At work (net)	14985 33%	7753 35%	7232 30%	1922 35%	3999 55%	4341 48%	3170 41%	1434 21%	118 1%	6079 51%	5557 42%	2663 28%	686 6%	4237 35%	4403 37%	3782 33%	1354 21%	1209 30%
At home	18394 40%	8901 40%	9493 40%	2718 50%	2452 34%	3886 43%	3101 40%	3166 46%	3071 32%	4386 37%	5570 42%	3932 41%	4506 41%	4750 40%	4511 38%	4550 40%	2890 45%	1692 42%
At work	2315 5%	715 3%	1600 7%	443 8%	312 4%	639 7%	537 7%	266 4%	118 1%	767 6%	934 7%	303 3%	311 3%	669 6%	479 4%	708 6%	257 4%	203 5%
Both at home and at work	12670 28%	7038 32%	5632 24%	1479 27%	3687 51%	3702 41%	2633 34%	1168 17%	- -	5312 45%	4624 35%	2360 24%	375 3%	3568 30%	3924 33%	3074 27%	1097 17%	1006 25%
Somewhere else	1510 3%	692 3%	818 3%	277 5%	352 5%	91 1%	157 2%	267 4%	365 4%	139 1%	500 4%	314 3%	557 5%	449 4%	334 3%	524 5%	137 2%	65 2%
Not at all	10828 24%	4634 21%	6194 26%	495 9%	441 6%	777 9%	1201 16%	1944 29%	5970 63%	1330 11%	1636 12%	2684 28%	5178 47%	2497 21%	2775 23%	2446 22%	2038 31%	1072 27%
Refused	173 *	51 *	122 1%	44 1%	32 *	- -	97 1%	- -	- -	- -	51 *	46 *	76 1%	90 1%	- -	32 *	51 1%	- -

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 5
Classification
Base: All respondents

	Gender		Age							Social Class				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Weighted base (000's)	45890	22031	23859	5456	7277	9095	7726	6812	9524	11934	13313	9640	11003	12023	12023	11335	6470	4038
What is the highest educational level that you have achieved to date?																		
Secondary/ high school/ NVQ 1-3	26032 57%	11329 51%	14703 62%	3473 64%	3150 43%	4914 54%	4294 56%	4232 62%	5969 63%	4719 40%	6895 52%	6724 70%	7693 70%	6255 52%	7060 59%	6395 56%	3878 60%	2445 61%
University degree or equivalent professional qualification/ NVQ4	10572 23%	5711 26%	4860 20%	1268 23%	2349 32%	2130 23%	2061 27%	1237 18%	1527 16%	4077 34%	3982 30%	1121 12%	1390 13%	3370 28%	2434 20%	2614 23%	1194 18%	960 24%
Higher university degree/ Doctorate/ MBA/ NVQ 5 or equivalent	3933 9%	2281 10%	1652 7%	449 8%	1042 14%	975 11%	616 8%	550 8%	300 3%	2242 19%	996 7%	433 4%	263 2%	1139 9%	708 6%	1164 10%	600 9%	321 8%
None of these	3236 7%	1530 7%	1706 7%	35 1%	357 5%	605 7%	485 6%	505 7%	1247 13%	628 5%	987 7%	565 6%	1056 10%	524 4%	1259 10%	756 7%	527 8%	169 4%
Refused	2118 5%	1180 5%	938 4%	231 4%	378 5%	470 5%	271 4%	287 4%	481 5%	269 2%	453 3%	796 8%	600 5%	735 6%	562 5%	406 4%	272 4%	143 4%

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 5
Classification
Base: All respondents

	Gender		Age							Social Class				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Weighted base (000's)	45890	22031	23859	5456	7277	9095	7726	6812	9524	11934	13313	9640	11003	12023	12023	11335	6470	4038
Marital Status																		
Single	10199 22%	5443 25%	4756 20%	3265 60%	2253 31%	1729 19%	1369 18%	606 9%	976 10%	2273 19%	4349 33%	2027 21%	1549 14%	3210 27%	1916 16%	2951 26%	1240 19%	882 22%
Married/ co-habiting	25558 56%	12603 57%	12954 54%	1826 33%	4463 61%	5744 63%	5141 67%	4466 66%	3919 41%	8087 68%	6236 47%	6144 64%	5090 46%	5740 48%	7501 62%	6540 58%	3610 56%	2167 54%
Widowed/ separated/ divorced	9064 20%	3470 16%	5594 23%	133 2%	387 5%	1481 16%	1029 13%	1640 24%	4392 46%	1412 12%	2554 19%	1058 11%	4040 37%	2602 22%	2469 21%	1633 14%	1429 22%	931 23%
Refused	1070 2%	515 2%	555 2%	231 4%	173 2%	141 2%	187 2%	101 1%	237 2%	161 1%	174 1%	411 4%	324 3%	471 4%	137 1%	211 2%	190 3%	59 1%
Children																		
None aged 18 or under	30751 67%	15871 72%	14880 62%	3334 61%	3781 52%	2772 30%	5005 65%	6513 96%	9345 98%	7932 66%	8567 64%	6075 63%	8177 74%	8502 71%	7559 63%	7502 66%	4348 67%	2839 70%
NET: Yes	14568 32%	5991 27%	8577 36%	2122 39%	3422 47%	6048 66%	2530 33%	268 4%	178 2%	3810 32%	4613 35%	3377 35%	2768 25%	3359 28%	4297 36%	3805 34%	2067 32%	1040 26%
NET: Yes any aged 15 or under	12326 27%	5227 24%	7099 30%	1553 28%	3287 45%	5270 58%	1893 25%	177 3%	146 2%	3297 28%	3436 26%	3067 32%	2525 23%	2589 22%	3685 31%	3390 30%	1903 29%	758 19%
- Aged under 5	5153 11%	2290 10%	2863 12%	982 18%	2192 30%	1566 17%	380 5%	33 *	-	1328 11%	1348 10%	1247 13%	1230 11%	1383 11%	1437 12%	1576 14%	550 8%	208 5%
- Aged 5-10	6472 14%	2671 12%	3801 16%	426 8%	1880 26%	3308 36%	679 9%	33 *	146 2%	1219 10%	2102 16%	1780 18%	1370 12%	1244 10%	1925 16%	1808 16%	1023 16%	472 12%
- Aged 11-15	4797 10%	2081 9%	2716 11%	508 9%	451 6%	2654 29%	1041 13%	144 2%	-	1672 14%	1062 8%	1209 13%	855 8%	1035 9%	1502 12%	1131 10%	689 11%	440 11%
- Aged 16-18	4129 9%	1807 8%	2322 10%	767 14%	135 2%	1758 19%	1325 17%	113 2%	32 *	1046 9%	1598 12%	881 9%	604 5%	893 7%	1387 12%	834 7%	572 9%	443 11%
Refused	571 1%	169 1%	402 2%	- -	74 1%	275 3%	191 2%	30 *	-	193 2%	133 1%	187 2%	57 1%	162 1%	167 1%	27 *	55 1%	159 4%

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 5
Classification
Base: All respondents

	Gender		Age						Social Class				Region					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Weighted base (000's)	45890	22031	23859	5456	7277	9095	7726	6812	9524	11934	13313	9640	11003	12023	12023	11335	6470	4038
<u>Grocery shopping status</u>																		
Yes - do half or more	35347 77%	13835 63%	21512 90%	3457 63%	5473 75%	7006 77%	6232 81%	5219 77%	7959 84%	8446 71%	10060 76%	7487 78%	9354 85%	9064 75%	9295 77%	8725 77%	5161 80%	3103 77%
No - do less than half	9462 21%	7627 35%	1835 8%	1811 33%	1666 23%	1903 21%	1297 17%	1545 23%	1241 13%	3291 28%	3080 23%	1776 18%	1316 12%	2436 20%	2634 22%	2424 21%	1058 16%	910 23%
Refused	1081 2%	569 3%	512 2%	188 3%	138 2%	185 2%	197 3%	48 1%	324 3%	198 2%	174 1%	377 4%	333 3%	523 4%	94 1%	186 2%	251 4%	26 1%

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 5
Classification
Base: All respondents

	Tenure						
	Total	Own outright	Own with a mortgage	Council	Rented from someone else	Rent free	Rent from Housing Association
Unweighted base	1003	342	366	99	92	6	54
Weighted base (000's)	45890	14989	17735	5900	3826	173	1786
Gender							
Male	22031 48%	7453 50%	9098 51%	2189 37%	1789 47%	83 48%	710 40%
Female	23859 52%	7537 50%	8638 49%	3711 63%	2037 53%	89 52%	1076 60%
Age							
18-24	(21) 5456 12%	864 6%	1941 11%	776 13%	1421 37%	- -	223 12%
25-34	(29.5) 7277 16%	858 6%	3465 20%	1104 19%	1186 31%	68 39%	351 20%
35-44	(39.5) 9095 20%	954 6%	5573 31%	1358 23%	605 16%	- -	412 23%
45-54	(49.5) 7726 17%	1886 13%	4282 24%	719 12%	278 7%	37 21%	247 14%
55-64	(59.5) 6812 15%	3718 25%	1729 10%	732 12%	231 6%	41 24%	167 9%
65+	(70) 9524 21%	6709 45%	745 4%	1211 21%	104 3%	27 16%	386 22%
Average age	46.70	57.73	41.17	45.16	32.29	47.27	45.07

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 5
Classification
Base: All respondents

	Tenure						
	Total	Own outright	Own with a mortgage	Council	Rented from someone else	Rent free	Rent from Housing Association
Weighted base (000's)	45890	14989	17735	5900	3826	173	1786
<u>Social Class</u>							
AB	11934 26%	4490 30%	5864 33%	434 7%	578 15%	56 33%	246 14%
C1	13313 29%	3163 21%	6144 35%	1222 21%	2028 53%	68 39%	434 24%
C2	9640 21%	2708 18%	3690 21%	1600 27%	701 18%	- -	479 27%
DE	11003 24%	4629 31%	2037 11%	2644 45%	520 14%	49 28%	627 35%
<u>Region</u>							
North	15373 34%	4387 29%	7154 40%	2001 34%	943 25%	37 21%	616 34%
Midlands	14409 31%	5545 37%	5369 30%	1442 24%	1017 27%	95 55%	527 30%
South	16107 35%	5058 34%	5212 29%	2456 42%	1866 49%	41 24%	643 36%

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 5
Classification
Base: All respondents

	Tenure						
	Total	Own outright	Own with a mortgage	Council	Rented from someone else	Rent free	Rent from Housing Association
Weighted base (000's)	45890	14989	17735	5900	3826	173	1786
<u>Working status</u>							
Full-time	20657 45%	4187 28%	12586 71%	1330 23%	1913 50%	58 34%	429 24%
Part-time	5507 12%	1779 12%	2192 12%	672 11%	576 15%	- -	276 15%
Not working but seeking work or temporarily unemployed/sick	2034 4%	246 2%	592 3%	705 12%	328 9%	- -	163 9%
Not working/not seeking work	3310 7%	397 3%	710 4%	1539 26%	224 6%	- -	354 20%
Retired	11725 26%	8272 55%	1164 7%	1442 24%	235 6%	47 27%	402 23%
Student	1499 3%	48 *	463 3%	211 4%	548 14%	68 39%	161 9%
Refused	1158 3%	61 *	28 *	- -	- -	- -	- -

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 5
Classification
Base: All respondents

	Tenure						
	Total	Own outright	Own with a mortgage	Council	Rented from someone else	Rent free	Rent from Housing Association
Weighted base (000's)	45890	14989	17735	5900	3826	173	1786
Tenure							
Own outright	14989 33%	14989 100%	-	-	-	-	-
Own with a mortgage	17735 39%	-	17735 100%	-	-	-	-
Council	5900 13%	-	-	5900 100%	-	-	-
Housing Assoc.	1786 4%	-	-	-	-	-	1786 100%
Rented from someone else	3826 8%	-	-	-	3826 100%	-	-
Rent free	173 *	-	-	-	-	173 100%	-
Refused	1481 3%	-	-	-	-	-	-

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 5
Classification
Base: All respondents

	Tenure						
	Total	Own outright	Own with a mortgage	Council	Rented from someone else	Rent free	Rent from Housing Association
Weighted base (000's)	45890	14989	17735	5900	3826	173	1786
<u>Foreign Holiday in last 3 years</u>							
Yes	27534 60%	9140 61%	12575 71%	2296 39%	2021 53%	78 45%	718 40%
No	18356 40%	5849 39%	5161 29%	3604 61%	1805 47%	95 55%	1068 60%
<u>Number of cars</u>							
None	9540 21%	2223 15%	1402 8%	3252 55%	1368 36%	68 39%	630 35%
1	19083 42%	7237 48%	7303 41%	1748 30%	1394 36%	45 26%	844 47%
2	13178 29%	3931 26%	6870 39%	807 14%	1037 27%	60 35%	254 14%
3+	4089 9%	1598 11%	2161 12%	92 2%	27 1%	- -	58 3%

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 5
Classification
Base: All respondents

	Tenure						
	Total	Own outright	Own with a mortgage	Council	Rented from someone else	Rent free	Rent from Housing Association
Weighted base (000's)	45890	14989	17735	5900	3826	173	1786
<u>Internet Access</u>							
At all	34889 76%	9417 63%	16328 92%	3628 61%	3236 85%	145 84%	1322 74%
At home (net)	31064 68%	8452 56%	14731 83%	3136 53%	2932 77%	145 84%	996 56%
At work (net)	14985 33%	3309 22%	8696 49%	981 17%	1243 32%	85 50%	279 16%
At home	18394 40%	5626 38%	7459 42%	2220 38%	1839 48%	60 35%	810 45%
At work	2315 5%	483 3%	1425 8%	65 1%	151 4%	- -	93 5%
Both at home and at work	12670 28%	2825 19%	7272 41%	916 16%	1093 29%	85 50%	186 10%
Somewhere else	1510 3%	482 3%	173 1%	427 7%	153 4%	- -	233 13%
Not at all	10828 24%	5572 37%	1408 8%	2272 39%	590 15%	27 16%	463 26%
Refused	173 *	-	-	-	-	-	-

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 5
Classification
Base: All respondents

	Tenure						
	Total	Own outright	Own with a mortgage	Council	Rented from someone else	Rent free	Rent from Housing Association
Weighted base (000's)	45890	14989	17735	5900	3826	173	1786
<u>What is the highest educational level that you have achieved to date?</u>							
Secondary/ high school/ NVQ 1-3	26032 57%	8474 57%	9704 55%	4215 71%	2186 57%	49 28%	1265 71%
University degree or equivalent professional qualification/ NVQ4	10572 23%	3778 25%	4922 28%	473 8%	986 26%	37 21%	239 13%
Higher university degree/ Doctorate/ MBA/ NVQ 5 or equivalent	3933 9%	996 7%	2073 12%	132 2%	533 14%	19 11%	114 6%
None of these	3236 7%	1449 10%	583 3%	863 15%	121 3%	68 39%	132 7%
Refused	2118 5%	292 2%	453 3%	216 4%	- -	- -	37 2%

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 5
Classification
Base: All respondents

	Tenure						
	Total	Own outright	Own with a mortgage	Council	Rented from someone else	Rent free	Rent from Housing Association
Weighted base (000's)	45890	14989	17735	5900	3826	173	1786
<u>Marital Status</u>							
Single	10199 22%	2065 14%	3810 21%	1841 31%	1733 45%	68 39%	590 33%
Married/ co-habiting	25558 56%	8418 56%	12263 69%	2202 37%	1601 42%	87 50%	731 41%
Widowed/ separated/ divorced	9064 20%	4506 30%	1627 9%	1856 31%	492 13%	18 10%	465 26%
Refused	1070 2%	-	35 *	-	-	-	-
<u>Children</u>							
None aged 18 or under	30751 67%	13424 90%	9571 54%	3361 57%	2239 59%	87 50%	1049 59%
NET: Yes	14568 32%	1470 10%	7844 44%	2460 42%	1560 41%	85 50%	737 41%
NET: Yes any aged 15 or under	12326 27%	1279 9%	6620 37%	1984 34%	1321 35%	85 50%	711 40%
- Aged under 5	5153 11%	546 4%	2366 13%	845 14%	831 22%	-	350 20%
- Aged 5-10	6472 14%	741 5%	3365 19%	1137 19%	535 14%	68 39%	381 21%
- Aged 11-15	4797 10%	427 3%	2923 16%	791 13%	341 9%	18 10%	221 12%
- Aged 16-18	4129 9%	374 2%	2495 14%	724 12%	366 10%	18 10%	66 4%
Refused	571 1%	94 1%	320 2%	79 1%	27 1%	-	-

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 5
Classification
Base: All respondents

	Tenure						Rent from Housing Association
	Total	Own outright	Own with a mortgage	Council	Rented from someone else	Rent free	
Weighted base (000's)	45890	14989	17735	5900	3826	173	1786
<u>Grocery shopping status</u>							
Yes - do half or more	35347 77%	11507 77%	13628 77%	5127 87%	2931 77%	173 100%	1545 87%
No - do less than half	9462 21%	3421 23%	4078 23%	728 12%	895 23%	- -	240 13%
Refused	1081 2%	62 *	29 *	45 1%	- -	- -	- -

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 5
Classification
Base: All respondents

	Total	Region										
		North East	Yorks & Humb.	East Midlands	East-ern	South East	London	South West	Wales	West Midlands	North West	Scotland
Unweighted base	1003	46	88	79	89	130	124	91	52	93	121	90
Weighted base (000's)	45890	2065	3947	3488	4222	6195	5828	4084	2386	4314	5323	4038
Gender												
Male	22031 48%	1130 55%	2107 53%	1843 53%	1954 46%	2754 44%	2398 41%	1690 41%	1248 52%	2430 56%	2592 49%	1885 47%
Female	23859 52%	935 45%	1839 47%	1644 47%	2268 54%	3441 56%	3430 59%	2394 59%	1139 48%	1884 44%	2731 51%	2153 53%
Age												
18-24	(21) 5456 12%	336 16%	474 12%	334 10%	539 13%	638 10%	808 14%	327 8%	46 2%	401 9%	996 19%	556 14%
25-34	(29.5) 7277 16%	491 24%	494 13%	342 10%	415 10%	1531 25%	881 15%	646 16%	362 15%	1031 24%	729 14%	354 9%
35-44	(39.5) 9095 20%	342 17%	841 21%	921 26%	1110 26%	1014 16%	1192 20%	460 11%	408 17%	753 17%	1332 25%	723 18%
45-54	(49.5) 7726 17%	192 9%	842 21%	518 15%	731 17%	741 12%	859 15%	820 20%	587 25%	669 16%	893 17%	875 22%
55-64	(59.5) 6812 15%	271 13%	571 14%	310 9%	714 17%	844 14%	926 16%	661 16%	523 22%	655 15%	727 14%	610 15%
65+	(70) 9524 21%	433 21%	725 18%	1063 30%	712 17%	1428 23%	1162 20%	1171 29%	460 19%	805 19%	646 12%	920 23%
Average age	46.70	44.05	46.65	49.31	46.41	46.07	46.15	50.43	50.35	45.67	42.78	48.21

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 5
Classification
Base: All respondents

	Region											
	Total	North East	Yorks & Humb.	East Midlands	East-ern	South East	London	South West	Wales	West Midlands	North West	Scotland
Weighted base (000's)	45890	2065	3947	3488	4222	6195	5828	4084	2386	4314	5323	4038
<u>Social Class</u>												
AB	11934 26%	693 34%	1191 30%	748 21%	1625 38%	1722 28%	1391 24%	930 23%	389 16%	719 17%	1615 30%	912 23%
C1	13313 29%	479 23%	881 22%	936 27%	1136 27%	2027 33%	2255 39%	1003 25%	639 27%	1389 32%	1574 30%	994 25%
C2	9640 21%	300 15%	858 22%	677 19%	688 16%	1273 21%	1140 20%	1035 25%	604 25%	1040 24%	1021 19%	1005 25%
DE	11003 24%	594 29%	1017 26%	1128 32%	773 18%	1173 19%	1042 18%	1116 27%	755 32%	1166 27%	1113 21%	1126 28%
<u>Region</u>												
North	15373 34%	2065 100%	3947 100%	- -	- -	- -	- -	- -	- -	- -	5323 100%	4038 100%
Midlands	14409 31%	- -	- -	3488 100%	4222 100%	- -	- -	- -	2386 100%	4314 100%	- -	- -
South	16107 35%	- -	- -	- -	- -	6195 100%	5828 100%	4084 100%	- -	- -	- -	- -

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 5
Classification
Base: All respondents

	Total	Region										
		North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land
Weighted base (000's)	45890	2065	3947	3488	4222	6195	5828	4084	2386	4314	5323	4038
<u>Working status</u>												
Full-time	20657 45%	771 37%	1685 43%	1117 32%	2131 50%	2652 43%	2875 49%	1157 28%	1100 46%	2329 54%	3112 58%	1727 43%
Part-time	5507 12%	186 9%	433 11%	610 18%	521 12%	594 10%	625 11%	825 20%	464 19%	243 6%	492 9%	513 13%
Not working but seeking work or temporarily unemployed/sick	2034 4%	- -	314 8%	40 1%	372 9%	164 3%	282 5%	184 4%	33 1%	312 7%	184 3%	150 4%
Not working/not seeking work	3310 7%	257 12%	373 9%	255 7%	157 4%	517 8%	365 6%	525 13%	128 5%	115 3%	331 6%	287 7%
Retired	11725 26%	643 31%	984 25%	1221 35%	870 21%	1687 27%	1328 23%	1100 27%	639 27%	1162 27%	998 19%	1094 27%
Student	1499 3%	188 9%	77 2%	148 4%	149 4%	309 5%	70 1%	153 4%	- -	68 2%	130 2%	208 5%
Refused	1158 3%	19 1%	81 2%	97 3%	23 1%	272 4%	283 5%	141 3%	22 1%	86 2%	76 1%	59 1%

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 5
Classification
Base: All respondents

	Region											
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land
Weighted base (000's)	45890	2065	3947	3488	4222	6195	5828	4084	2386	4314	5323	4038
Tenure												
Own outright	14989 33%	410 20%	1288 33%	1394 40%	1567 37%	1892 31%	1772 30%	1393 34%	986 41%	1598 37%	1433 27%	1256 31%
Own with a mortgage	17735 39%	1165 56%	1674 42%	1012 29%	1860 44%	2003 32%	2045 35%	1164 29%	894 37%	1602 37%	2611 49%	1705 42%
Council	5900 13%	224 11%	541 14%	643 18%	257 6%	814 13%	1087 19%	555 14%	200 8%	342 8%	705 13%	531 13%
Housing Assoc.	1786 4%	86 4%	164 4%	84 2%	129 3%	354 6%	129 2%	160 4%	37 2%	277 6%	215 4%	150 4%
Rented from someone else	3826 8%	161 8%	198 5%	269 8%	214 5%	826 13%	412 7%	628 15%	193 8%	341 8%	283 5%	300 7%
Rent free	173 *	- -	- -	- -	- -	41 1%	- -	- -	27 1%	68 2%	- -	37 1%
Refused	1481 3%	19 1%	81 2%	86 2%	194 5%	265 4%	384 7%	183 4%	49 2%	86 2%	76 1%	59 1%

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 5
Classification
Base: All respondents

	Total	Region										
		North East	Yorks & Humb.	East Midlands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land
Weighted base (000's)	45890	2065	3947	3488	4222	6195	5828	4084	2386	4314	5323	4038
<u>Foreign Holiday in last 3 years</u>												
Yes	27534 60%	1040 50%	2261 57%	1801 52%	2614 62%	3859 62%	3826 66%	2130 52%	1358 57%	2169 50%	3761 71%	2717 67%
No	18356 40%	1025 50%	1686 43%	1687 48%	1608 38%	2336 38%	2002 34%	1954 48%	1028 43%	2145 50%	1562 29%	1321 33%
<u>Number of cars</u>												
None	9540 21%	464 22%	928 24%	813 23%	416 10%	1211 20%	1808 31%	1037 25%	288 12%	801 19%	933 18%	841 21%
1	19083 42%	916 44%	1641 42%	1439 41%	1918 45%	2745 44%	2803 48%	1587 39%	972 41%	1434 33%	1856 35%	1772 44%
2	13178 29%	541 26%	980 25%	837 24%	1472 35%	1835 30%	937 16%	991 24%	886 37%	1582 37%	1950 37%	1166 29%
3+	4089 9%	144 7%	398 10%	398 11%	416 10%	405 7%	279 5%	469 11%	240 10%	497 12%	584 11%	259 6%

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 5
Classification
Base: All respondents

	Total	Region										
		North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land
Weighted base (000's)	45890	2065	3947	3488	4222	6195	5828	4084	2386	4314	5323	4038
Internet Access												
At all	34889 76%	1627 79%	2712 69%	2340 67%	3530 84%	4673 75%	4763 82%	2734 67%	1647 69%	3378 78%	4517 85%	2967 73%
At home (net)	31064 68%	1486 72%	2345 59%	2226 64%	3207 76%	4163 67%	4156 71%	2480 61%	1507 63%	3002 70%	3794 71%	2699 67%
At work (net)	14985 33%	520 25%	1174 30%	1078 31%	1931 46%	1870 30%	2367 41%	860 21%	494 21%	1394 32%	2088 39%	1209 30%
At home	18394 40%	966 47%	1466 37%	1262 36%	1512 36%	2537 41%	2213 38%	1767 43%	1123 47%	1736 40%	2118 40%	1692 42%
At work	2315 5%	- -	295 7%	114 3%	236 6%	245 4%	424 7%	147 4%	110 5%	128 3%	412 8%	203 5%
Both at home and at work	12670 28%	520 25%	878 22%	963 28%	1695 40%	1625 26%	1943 33%	713 17%	384 16%	1266 29%	1676 31%	1006 25%
Somewhere else	1510 3%	141 7%	72 2%	- -	87 2%	266 4%	183 3%	107 3%	30 1%	248 6%	311 6%	65 2%
Not at all	10828 24%	438 21%	1202 30%	1148 33%	692 16%	1432 23%	1065 18%	1299 32%	739 31%	935 22%	806 15%	1072 27%
Refused	173 *	- -	32 1%	- -	- -	90 1%	- -	51 1%	- -	- -	- -	- -

Boiler Survey

CATI Fieldwork : January 25th-27th 2008

Absolutes/col percents

Table 5
Classification
Base: All respondents

	Region											
	Total	North East	Yorks & Humb.	East Midlands	East-ern	South East	London	South West	Wales	West Midlands	North West	Scot-land
Weighted base (000's)	45890	2065	3947	3488	4222	6195	5828	4084	2386	4314	5323	4038
<u>What is the highest educational level that you have achieved to date?</u>												
Secondary/ high school/ NVQ 1-3	26032 57%	1021 49%	2219 56%	1744 50%	2660 63%	3347 54%	2908 50%	2417 59%	1461 61%	2655 62%	3155 59%	2445 61%
University degree or equivalent professional qualification/ NVQ4	10572 23%	617 30%	705 18%	735 21%	804 19%	1505 24%	1865 32%	664 16%	530 22%	895 21%	1291 24%	960 24%
Higher university degree/ Doctorate/ MBA/ NVQ 5 or equivalent	3933 9%	141 7%	583 15%	211 6%	234 6%	606 10%	533 9%	501 12%	99 4%	264 6%	440 8%	321 8%
None of these	3236 7%	218 11%	242 6%	638 18%	308 7%	385 6%	139 2%	316 8%	211 9%	313 7%	296 6%	169 4%
Refused	2118 5%	68 3%	197 5%	159 5%	216 5%	352 6%	383 7%	186 5%	86 4%	187 4%	141 3%	143 4%

Boiler Survey

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Absolutes/col percents

Table 5
Classification
Base: All respondents

	Total	Region										
		North East	Yorks & Humb.	East Midlands	East-ern	South East	London	South West	Wales	West Midlands	North West	Scotland
Weighted base (000's)	45890	2065	3947	3488	4222	6195	5828	4084	2386	4314	5323	4038
<u>Marital Status</u>												
Single	10199 22%	383 19%	1007 26%	412 12%	981 23%	1444 23%	1766 30%	840 21%	400 17%	523 12%	1561 29%	882 22%
Married/ co-habiting	25558 56%	1283 62%	2392 61%	2082 60%	2472 59%	3312 53%	2428 42%	2103 51%	1507 63%	2947 68%	2866 54%	2167 54%
Widowed/ separated/ divorced	9064 20%	380 18%	467 12%	925 27%	747 18%	1228 20%	1374 24%	1000 24%	430 18%	797 18%	785 15%	931 23%
Refused	1070 2%	19 1%	81 2%	69 2%	23 1%	211 3%	260 4%	141 3%	49 2%	46 1%	111 2%	59 1%
<u>Children</u>												
None aged 18 or under	30751 67%	995 48%	3029 77%	2400 69%	2607 62%	4300 69%	4203 72%	2608 64%	1740 73%	2552 59%	3478 65%	2839 70%
NET: Yes	14568 32%	1070 52%	917 23%	1088 31%	1448 34%	1895 31%	1464 25%	1448 35%	619 26%	1761 41%	1819 34%	1040 26%
NET: Yes any aged 15 or under	12326 27%	916 44%	847 21%	916 26%	1267 30%	1282 21%	1307 22%	1393 34%	510 21%	1502 35%	1627 31%	758 19%
- Aged under 5	5153 11%	499 24%	445 11%	408 12%	478 11%	688 11%	695 12%	417 10%	133 6%	551 13%	632 12%	208 5%
- Aged 5-10	6472 14%	361 18%	401 10%	561 16%	582 14%	556 9%	688 12%	774 19%	250 10%	782 18%	1045 20%	472 12%
- Aged 11-15	4797 10%	427 21%	298 8%	161 5%	716 17%	545 9%	490 8%	455 11%	234 10%	625 14%	406 8%	440 11%
- Aged 16-18	4129 9%	188 9%	142 4%	224 6%	418 10%	652 11%	241 4%	383 9%	189 8%	745 17%	504 9%	443 11%
Refused	571 1%	- -	- -	- -	167 4%	- -	162 3%	29 1%	27 1%	- -	27 1%	159 4%

Boiler Survey

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Table 5
Classification
Base: All respondents

	Region											
	Total	North East	Yorks & Humb.	East Mid-lands	East-ern	South East	London	South West	Wales	West Mid-lands	North West	Scot-land
Weighted base (000's)	45890	2065	3947	3488	4222	6195	5828	4084	2386	4314	5323	4038
<u>Grocery shopping status</u>												
Yes - do half or more	35347 77%	1417 69%	3238 82%	2758 79%	3239 77%	4273 69%	4791 82%	3478 85%	1683 71%	3298 76%	4070 76%	3103 77%
No - do less than half	9462 21%	648 31%	628 16%	704 20%	960 23%	1685 27%	751 13%	465 11%	593 25%	970 22%	1148 22%	910 23%
Refused	1081 2%	- -	81 2%	26 1%	23 1%	237 4%	287 5%	141 3%	110 5%	46 1%	105 2%	26 1%